

PRACTICE TEST 1

PART 1. Picture Description

- (A) The man is watching television.
(B) The man is doing exercises.
(C) The man is reading the newspaper.
(D) The man is looking at papers.
- (A) The office workers are watching a whiteboard.
(B) The office workers are looking at a whiteboard.
(C) The people are taking a whiteboard.
(D) The people are cleaning a whiteboard.
- (A) The man is a cooker.
(B) It is being cooked.
(C) The chef is working.
(D) The chief is working.
- (A) There is no one in the store.
(B) The store is crowded.
(C) It is bargain sale time.
(D) She is trying on a coat.
- (A) The man is taking on the phone.
(B) The man is talking to a woman.
(C) The man is taking a phone call.
(D) The man is hanging up.
- (A) The bicycle is lying on the stairs.
(B) The bicycle is next to a car.
(C) The bicycle is hanging from the tree.
(D) The bicycle is between a tree and the stairs.
- (A) The desk is clean.
(B) The desk is a little untidy.
(C) There is nothing on the desk.
(D) The man is writing at the desk.
- (A) The man is working in his office.
(B) The man is walking down the escalator
(C) The man is getting on an airplane
(D) The man is waiting for a bus.
- (A) The man is climbing the ladder.
(B) The ladder is up against a window.
(C) The ladder is leaning against the wall.
(D) The ladder is broken.
- (A) The house is being knocked down.
(B) A house is being built.
(C) The man is fishing in front of his house.
(D) The man is eating lunch.

PART 2. Questions and Responses

- Don't you have Saturdays off?
(A) The weekend is coming soon.
(B) We'll meet after that, then.
(C) Usually, but not this week.
- I'm having trouble concentrating on this.
(A) Well, why don't we take a short break then?
(B) You have to concentrate.
(C) It's an important issue these days.
- When is the New Jersey train supposed to arrive?
(A) I'm not sure, I'll check.
(B) Your ticket is not valid today.
(C) It comes directly from Boston.
- How do you plan to get that document there by Thursday?
(A) I expect it to be.
(B) By express mail.
(C) Next Wednesday.
- Could you look this over for me?
(A) No, it can't be predicted.
(B) Sure, but don't count on it.
(C) Sure, I'll be there in just a second.
- What do you think of the new vacation policy?
(A) Yes, I certainly have.
(B) I think it's a little unfair.
(C) Not right at this moment.
- Isn't that a terrific idea?
(A) Yes, it's a terrible one.
(B) Yes, absolutely brilliant.
(C) No, I haven't any yet.
- Are you going to Chicago by bus or train?
(A) Neither, I'm flying there.
(B) My brother drove me.
(C) Yes, by bus.
- Where is Jim McTaggart's office?
(A) Yes, it's here.
(B) Oh, I'm sorry.
(C) It's on the fifth floor.
- I'm sorry I had to put you on hold.
(A) Here, give it to me.
(B) I don't mind a little wait.
(C) I can't accept your offer.

21. Whom do you think we should give the job to?
 (A) I'd say the first woman we interviewed.
 (B) I think that no one will regret it.
 (C) The application deadline was last week.
22. Do you have a personal assistant?
 (A) So far, so good.
 (B) No, I handle everything myself.
 (C) Yes, Nadia is leaving soon.
23. Why are you postponing the launch?
 (A) By at least two or three days.
 (B) Not everyone has time for lunch tomorrow.
 (C) Because we were instructed to.
24. When does your training begin?
 (A) It's over at twelve.
 (B) At the end of August.
 (C) Don't miss the start.
25. Where can I catch a taxi around here?
 (A) There's a taxi stand around the corner.
 (B) You can sit down if you want.
 (C) Yes, right around the corner.
26. Why did you take those files out of the office?
 (A) I wanted to read them over dinner.
 (B) That's a serious issue, you know.
 (C) Of course, but not for very long.
27. Do you want to look at the figures today or tomorrow?
 (A) I'm exhausted. Let's wait.
 (B) No, I'm not very hungry right now.
 (C) Yes, I want to look at them.
28. It looks like it might rain, doesn't it?
 (A) Put your heavy coat on.
 (B) I think it's already started.
 (C) Tell me whether or not to.
29. Are those service manuals available yet?
 (A) They don't serve that here.
 (B) Yes, if you don't mind.
 (C) No, but they will be soon.
30. You'll make it to Friday's training session, won't you?
 (A) It's hard for me to admit it.
 (B) I made it with my own two hands.
 (C) Yes, unless something urgent comes up.
31. Would you spell your last name for me, please?
 (A) Sure, it's C-R-U-Z.
 (B) It is a different pronunciation.
 (C) Last name, first name, middle initial.
32. Could you arrange a taxi for me this afternoon?
 (A) Sure, what time do you need it?
 (B) I borrowed it again last week.
 (C) This afternoon is not good for me.
33. Have you ever considered investing in the stock market?
 (A) Yes, I need to pick up some milk.
 (B) No, I prefer safer investments.
 (C) No, I wasn't able to then.
34. What are your summer hours?
 (A) August is the hottest month.
 (B) It stays light till late in the evening.
 (C) Store hours are the same all year.
35. Should we discount the prices or give away a free gift?
 (A) Personally, I like a good bargain sale.
 (B) It's a free gift.
 (C) I don't have a lot of time today.
36. When is the best time to call your office?
 (A) My phone number is 987-998.
 (B) Any time after 10:00 should be OK.
 (C) I don't have a receptionist.
37. Why hasn't Miguel arrived yet?
 (A) He called to say he's taking his son to the doctor.
 (B) He's not here yet.
 (C) Miguel is going to chair the meeting this afternoon.
38. How can I open the copier to remove jammed paper?
 (A) The jam will make it very sticky.
 (B) Oh, no. I've lost my papers.
 (C) Just pull the green lever on the side.
39. Would you recommend Jackson or Blake to print the new cards?
 (A) I don't particularly like the new design.
 (B) Jackson and Blake both received cards.
 (C) They're both good, but Blake is slightly cheaper.
40. When will you be ready to review the résumés with me?
 (A) How does 3 o'clock sound?
 (B) I haven't told them yet.
 (C) Well, that's just your opinion.

PART 3. Short Conversations

Questions 41 through 43 refer to the following conversation.

- (M) Finally! I've been waiting for this shipment of fabric for nearly a month. I was beginning to think it would never arrive. Now I can get on with the dresses I'm making for Jayford's Department Store.
- (W) That's a relief. The store has been calling every day about those dresses. What took it so long to get here?
- (M) I don't know. Maybe it took a while to clear customs.
- (W) No, look. They got the address wrong. No wonder it took so long.

Questions 44 through 46 refer to the following conversation.

- (W) Hey Dean. You've been working on that same machine for a week! Do you think you can fix it? Maybe we should just replace it?
- (M) I'm not ready to give up yet, but this is the most complicated repair job I've ever had to do. I'm having trouble reconnecting some of the wires. But I think I'll get it done before the end of the day.
- (W) Well, I'm glad I just use computers and don't have to fix them.

Questions 47 through 49 refer to the following conversation.

- (W) Oh, no. I don't have much cash on me. I thought I had more than this. Would you take a check instead?
- (M) Yes, certainly. We accept personal checks provided they are accompanied with two forms of ID, including a driver's license. So as long as you have ID, I can take a check.
- (W) Well, I don't drive, so I can't show you a driver's license. Would my passport work instead?
- (M) That would do just fine.

Questions 50 through 52 refer to the following conversation.

- (W) I noticed on the time sheet that you are coming in tomorrow. But it's a national holiday. Why are you coming in to work?
- (M) Well, I don't really want to, but I'd like to get some cleaning and reorganizing done. seem to have let things really pile up lately. I need to get on top of things.
- (W) That's very admirable. I should come in, too. I've got a huge backlog of orders to work on, but I'm going to enjoy having the day off.

Questions 53 through 55 refer to the following conversation.

- (M) I can't believe I overslept. It looks as though I'm going to be late for work again. I'm going to get into so much trouble. It's the third time this month.

- (W) It's only 8:30. You can make it if you hurry.
- (M) No way, I don't think I can get there in half an hour in rush hour traffic. My boss is going to kill me.
- (W) Don't worry, I'm sure you'll get there in time.

Questions 56 through 58 refer to the following conversation.

- (M) Excuse me, but is there a phone here I could use? I really need to make a phone call, but the battery on my cell phone is dead.
- (W) Um, well, there's a payphone, but that's been out of order for the past couple of days. Try the shop next door. I'm sure they have a payphone.
- (M) I did, but theirs is broken, too. Could I possibly borrow your cell phone?
- (W) I'm sorry, but I never lend it to customers.

Questions 59 through 61 refer to the following conversation.

- (M) I hope you don't mind me asking, but I know that you live near me, and I was wondering how you get to and from work.
- (W) I take the bus on Mondays and Tuesdays, but my brother drives me the rest of the week.
- (M) I see. I was wondering why I never see you on the subway.
- (W) Well, the bus is a little cheaper than the subway, and my brother works a couple of blocks from here.

Questions 62 through 64 refer to the following conversation.

- (M) You've been slaving away for hours. You didn't take a lunch break, did you? John and I are going for coffee, and I wondered if you'd care to join us?
- (W) I'd like to, but I'm expecting an important phone call. I've been waiting all day, and I don't dare leave my desk in case I miss it.
- (M) In that case, would you like us to bring something back for you?
- (W) Well, if you don't mind, I'd love a large coffee and a blueberry muffin.

Questions 65 through 67 refer to the following conversation.

- (W) Have you seen the proposed designs for the Tanaka Corporation headquarters in Singapore? I think it is going to look great. Amy and Hank have done a really good job.
- (M) Yeah, but it looks as though they will have to make a few structural changes. The chief engineer found a few flaws.
- (W) Oh, I hope they won't have to change the shape of the building too much. I really like the way it looks like a ship.
- (M) Well, it is certainly appropriate for a shipping company.

Questions 68 through 70 refer to the following conversation.

- (M) Is it true what I've heard about the personnel department? I can't believe it.
- (W) Well, what have you heard? You know I'm always the last to hear the latest gossip.
- (M) I heard that the manager of the personnel department has been fired, and they are going to reassign all the other personnel department employees to other departments.
- (W) From what I've heard, he's leaving because he was headhunted by another company, and I think you spend too much time listening to gossip around the water cooler.

PART 4. Short Talks

Questions 71 through 73 refer to the following announcement.

- (M) I hope you've all enjoyed tonight's dinner. It is now time to welcome this evening's guest speaker, Carol Draper. Ms. Draper is the editor-in-chief of *Investor's Weekly* magazine. She took over the position of editor just over 2 years ago, and in that short time, the magazine has become one of the most influential publications in finance. Ms. Draper is also a well-respected, best-selling author in the field of investment. She will speak tonight on long-term trends in interest rates, a subject she dealt with at length in her last book, *Money Moves*. Ms. Draper has also agreed to take questions from the floor after her talk. Let's have a big hand for Carol Draper.

Questions 74 through 76 refer to the following telephone message.

- (W) You have reached the airport ticket counter of Eagle Rent-a-Car. Thank you for calling. We regret to inform you that we are currently closed. Operating hours at this location are from 7:00 a.m. to 9:00 p.m., Monday through Friday, and 8:00 a.m. to 8:00 p.m. on weekends. If you need rate information or would like to make a rental reservation at this time, please call our nationwide toll-free number, which is available 24 hours a day, or visit us on the Web at www.eaglerents.com. We look forward to serving you.

Questions 77 through 79 refer to the following announcement.

- (M) Troy County Library patrons, may I have your attention, please. This is a public safety announcement. Due to an emergency maintenance situation, the children's section on the ground floor is being closed at this time. This section of the library has suffered a burst pipe. If you have children there, please escort them from the area. All other sections of the library will remain open today until our normal closing time of 9:00 p.m. Inasmuch as we cannot predict the

maintenance situation tomorrow, those planning to bring children to the library are advised to call before coming in. We apologize for the inconvenience and hope to have things back to normal as soon as possible.

Questions 80 through 82 refer to the following announcement.

- (W) Attention Flo-Mart customers: If you want a great deal on batteries, just follow the flashing yellow light to our electronics department. Right now, as long as the yellow light is flashing, you can get 25-40% off name brand batteries in all sizes. Need batteries for your smoke detector, flashlight, or children's toys? How about the TV remote control? Get to the electronics department and pick them up at great savings. Hurry now and get those batteries you keep meaning to buy, or buy some to keep in stock. Remember, the discount is only good while the Flo-Mart yellow light is flashing. After that, it's back to our normal everyday low prices. You don't want to be the only one in town paying full price!

Questions 83 through 85 refer to the following weather report.

- (M) You're listening to Newton Radio. Well, now it's fifteen past the hour, and time once again to move to the Climate Network's hourly nationwide weather update. Our top story today: there is still a tornado warning in effect in the South, where twisters earlier today killed four people and left dozens injured. The tornadoes destroyed dozens of buildings and have left hundreds homeless. Emergency workers are in the area tending to the injured and trying to find shelter for them before nightfall. Bad weather remains elsewhere in the country, also, as heavy rain continues to soak the western mountains. Some of our affiliated stations there are reporting up to five inches in the last 12 hours. Needless to say, many roads and highways are closed throughout the region.

Questions 86 through 88 refer to the following message.

- (W) Congratulations, Paula Chen, you have been selected as a finalist in the \$10,000 CNTA Radio Summer Bucks Contest. I hope you are listening, but as a big Jim and Tammy fan, I'm sure you are. To confirm your entry, all you have to do is call our station anytime tomorrow during the Jim and Tammy Morning Show, and you will be among the five finalists for the grand prize of \$10,000. If we don't hear from you before the end of the show though, you'll be out of luck and out of the running for the money. Once again, make sure to call CNTA Radio during tomorrow's Jim and Tammy Morning Show. Good luck, and remember to keep your dial set to CNTA --- Houston's favorite country music station!

Questions 89 through 91 refer to the following news report.

(M) Customs officials announced today that several employees of an unnamed country's United Nations delegation are being held at New York's John F Kennedy Airport on charges of attempted importation of narcotics. The officials have stated that none of the five suspects was carrying a diplomatic passport. As a result, the five are not immune from prosecution under US drug laws. Confidential sources have told this reporter that the suspects are all from the Republic of San Lorenzo, and that they were trying to smuggle heroin into the country. While this information is as yet unconfirmed, according to airport customs officials, there has been a rise in illegal drugs smuggled from San Lorenzo in recent months. As part of the government's new tougher guidelines on drug smuggling, the suspects face a minimum of 25 years' imprisonment, if convicted.

Questions 92 through 94 refer to the following announcement.

(W) Attention, all employees. There is a blue pickup truck in back of the plant that is blocking loading ramp number six. Would the owner of this vehicle, license plate number CA990, kindly remove it? It must be moved immediately as it is blocking deliveries. Once again, a blue pickup truck, with the license plate CA990 is blocking a loading ramp, and it must be moved right away. If the vehicle is not moved in the next ten minutes, it will be towed away at the owner's expense. We ask you to please note that parking is available across the street in the pay-and-display parking lot. We urge you to use this parking lot during the plant's operational hours for all vehicles not involved in deliveries.

Questions 95 through 97 refer to the following announcement.

(M) Ladies and gentlemen, we would like to welcome you aboard the Capital Express, the only non-stop service to Washington. If this is your first trip on the Express, you are about to experience rail service like no other in the country. The Capital Express is the fastest passenger train operating in North America, reaching speeds of up to 105 miles per hour. (For our international passengers, that's 175 kilometers per hour.) Today's trip to Washington will take just over three hours, compared to the nearly six hours that it takes on a conventional train. To make your journey even more pleasant, we will be offering a refreshment service as soon as the train departs. Choose from a selection of teas and coffees, cold drinks, and tasty snacks. Enjoy your ride.

Questions 98 through 100 refer to the following telephone message.

(W) Larry, it's mom. I forgot to tell you this morning, but I have something going on after work today and won't be home until eight, so I won't be able to get dinner ready for you tonight. Go ahead and fix yourself some dinner whenever you're hungry. There's a pizza in the freezer, so you can help yourself to that if you want it. Have a salad or some other vegetables with it, though, OK? And you can have some ice cream, too, if you'd like, but don't take too much. Oh, and I don't mind if you watch TV, but don't invite anyone over and be sure to get your homework done before I get home. I don't want you staying up late because you didn't do it earlier.

PRACTICE TEST 2

PART 1. Picture Description

- (A) The woman is learning about the pillar.
(B) The woman is leaning on the pillar.
(C) The woman is sitting against the pillar.
(D) The woman is leaning on the sign.
- (A) The filing cabinet is empty.
(B) The filing cabinet is open.
(C) There is nothing in the drawer.
(D) The filing cabinet is closed.
- (A) The woman is walking to her office.
(B) The woman is on her lunch break.
(C) The woman is carrying heavy boxes.
(D) The woman is working in her office.
- (A) The restaurant is very popular.
(B) The restaurant is close to the bar.
(C) The restaurant is closed.
(D) The restaurant has many customers.
- (A) The man and woman are talking.
(B) The man is taking a picture.
(C) The woman is taking a picture.
(D) The man is taking the woman's wallet.
- (A) The man and woman are being served by the waitress.
(B) The waitress is being ordered by the woman.
(C) The man and woman are taking a vacation.
(D) The waitress is drinking tea.
- (A) People are sitting opposite the shopping mall.
(B) The man is beside the shopping mall.
(C) There are cars parked in front of the shopping mall.
(D) There is a line of people across from the shopping mall.
- (A) The people are pointing at the form.
(B) The man is filing some documents.
(C) The woman is filling out a form.
(D) The man has filled out the forms.
- (A) The man is standing in a supermarket.
(B) The man is waiting for a bus.
(C) The man is standing in a hardware store.
(D) The man is serving customers.
- (A) There is a large vase on the reception desk.
(B) There is a large vase on the table in the lobby.
(C) The vase is next to the man.
(D) A woman is arranging flowers.

PART 2. Questions and Responses

- Excuse me, where is the fax machine?
(A) It's not working properly.
(B) Down the hall and to the right.
(C) No problem.
- Why doesn't she ever come to the safety meetings?
(A) She works nights and isn't around during the day.
(B) She is a very safe person.
(C) I enjoyed meeting her, too.
- Do you take the bus or the subway to work in the morning?
(A) I also take the bus.
(B) Yes, I've ridden the subway.
(C) Usually the bus.
- Are you really going out of business, Joe?
(A) I'll open at three o'clock.
(B) We don't take credit cards.
(C) I've really got no choice.
- When is the earnings forecast due out?
(A) Mostly sunny this weekend.
(B) Revenues declined last year.
(C) It will be available next week.
- When will you be able to take your vacation?
(A) I will go to Guam for six days.
(B) I'll be eligible after six months.
(C) I had a wonderful time, thank you.
- Sorry to bother you, but where is Pluton Electronics?
(A) Third floor, second door on the left.
(B) No trouble at all. Thanks.
(C) No. I work for Veritek Electronics.
- How is your new job working out?
(A) I work out three times a week.
(B) He's doing really well, thanks.
(C) Well, honestly, not so good.
- Why did they close the processing plant?
(A) It's just for a month or so. They will do routine maintenance.
(B) I've never really been good with plants. They take too much time and care.
(C) The process is not that difficult once you get started.
- Are you going to take the bigger desk or the desk near the window?
(A) I'll buy the biggest window I can afford.
(B) Probably not, it's too much work.
(C) Well, the view is really good, so that should help me decide.

21. How long have you been retired?
 (A) Seven years now.
 (B) They need some air.
 (C) About three meters.
22. Is Central Bank somewhere around here?
 (A) It takes hard work to be a banker.
 (B) I'm looking for it, too.
 (C) We keep our money there, too.
23. Who was that man you were having lunch with the other day?
 (A) I had the shrimp salad.
 (B) That was a new client.
 (C) I eat there every Tuesday and Thursday.
24. When do you think the report will be done?
 (A) I can't be sure, but I think so.
 (B) Tomorrow, at the latest.
 (C) I saw it on her desk last week.
25. Where is my floppy disk?
 (A) I saw it next to your note pad.
 (B) Please return it when you are done.
 (C) Yes, the information on the disk was helpful.
26. What were the main points of the meeting?
 (A) The meeting was yesterday.
 (B) The man at the meeting was very knowledgeable.
 (C) It was about the company's budget, mostly.
27. How can I reach you?
 (A) I don't like to be touched.
 (B) I have a cell phone.
 (C) Richard left the building.
28. What did your attorney advise you to do?
 (A) She thinks I should file a suit.
 (B) The courtroom was quite full.
 (C) The judge hasn't ruled on it.
29. What do you think of the proposed merger?
 (A) I hope it doesn't take place.
 (B) I enjoyed it very much.
 (C) Both sides are considering it.
30. Why are you leaving your job?
 (A) Five o'clock. Time to go home.
 (B) I really like what I do for a living.
 (C) I got something that pays better.
31. Can we discuss it over lunch?
 (A) I'll have the tuna sandwich with pickles.
 (B) Sure, that'll be fine.
 (C) Of course, you're welcome to join us.
32. Do you want the good news first or the bad news?
 (A) Well, it's best to finish on a high note.
 (B) The newspaper is on my desk.
 (C) Why can't we have both?
33. Where is your boss? I don't see him around.
 (A) He's in a meeting right now.
 (B) Well, I don't mind either.
 (C) My boss has a good nose for business.
34. What is the phone number for the main office?
 (A) They should have a phone in their office.
 (B) They called this morning.
 (C) Check in the telephone directory.
35. Who here will sign for this package?
 (A) The package is on the table.
 (B) I'll go get someone.
 (C) It should be coming soon.
36. When did she start working here?
 (A) She will start tomorrow.
 (B) I don't really know.
 (C) She comes to work every day.
37. Can you take a message?
 (A) Sure. Where's a pen?
 (B) No, I'm going the opposite direction.
 (C) It's down the hall and on the left.
38. How did the interview go?
 (A) Not all that well.
 (B) I took the subway.
 (C) She's a movie star.
39. Who elects the corporate board of directors?
 (A) The stockholders do.
 (B) They have the right to vote.
 (C) They serve for a year.
40. Is transportation to the airport available?
 (A) It's nearly time to board the plane.
 (B) What is your reservation number?
 (C) We offer hourly shuttle bus service.

PART 3. Short Conversations

Questions 41 through 43 refer to the following conversation.

- (M) Ms. Reed, have you read the chairman's memo?
 I think the information would be useful for your meeting with Westco tomorrow.
- (W) Not yet, John. I've been busy reviewing sales numbers on the Turner account. The Turner account is due today, but Westco is still a day away.
- (M) Just make sure that you give it a look before you meet with the team from Westco. I think the information will be useful for negotiating prices.

Questions 44 through 46 refer to the following conversation.

- (M) Where do you buy your office equipment? Our office needs a new fax machine and photocopy machine, but we have a rather limited budget.
- (W) I usually order it online. There are two really good wholesale office supply stores that ship free for orders over one thousand dollars. It's really easy to do.
- (M) I've never ordered anything online before. If you have time could you show me how to do that?

Questions 47 through 49 refer to the following conversation.

- (M) Has anyone found out what the vacation schedule is yet? I need to book an airplane ticket, but I don't know for which days yet.
- (W) Peter told me the schedule, but I can't remember it exactly. I think our vacation starts on Thursday and finishes on the next Wednesday. I could be wrong, though.
- (M) I need some definite dates. Will Peter be back from lunch anytime soon?

Questions 50 through 52 refer to the following conversation.

- (W) Star Travel Agency. This is Miranda speaking.
- (M) Hi Miranda. This is Tom from AdventureQuest. I just called to tell you that our tour of Guatemalan jungle temples is full, but we will be opening another tour of Machu Picchu in two months. Star Travel can book up to six people and take a 40% commission.
- (W) Thanks, Tom. That's six for Machu Picchu. I'm sure it's going to be a popular tour.

Questions 53 through 55 refer to the following conversation.

- (W) Ted, call the office and ask José to bring the projector. We'll need it for this afternoon's meeting. Also ask him to bring the big fold out table and the dais.
- (M) Ann, José doesn't have a key to the equipment room. He hasn't been working here long enough to be given a key.
- (W) Well, tell him there's one in my desk drawer. And tell Mrs. Ames to get José a key, he needs it to do his job.

Questions 56 through 58 refer to the following conversation.

- (W) What have you heard from MegaStore? Do you know if you have the job?
- (M) Not a thing. I haven't heard anything, and I've been waiting by the phone all morning. They must have hired someone else or they would have called by now.
- (W) I doubt it. They probably don't see many résumés as impressive as yours. Especially all of your

work experience.

- (M) That's what I'm worried about. I think that I'm way overqualified.

Questions 59 through 61 refer to the following conversation.

- (W) We missed you at yesterday's meeting. Were you ill? You really missed a lot of important information.
- (M) I was fine, but there was a big problem in the product development department that kept me busy all day. It seems that the 10cm flange should have been only 1cm. Someone in engineering got the numbers wrong.
- (W) Oh, man. That's bad. Does the big boss know?
- (M) Not yet. I'm going to tell her right now.

Questions 62 through 64 refer to the following conversation.

- (M) How is the new ad campaign going? It looks like it tested well with the 15 to 20 age group.
- (W) Yeah, it did OK in the testing phase, but for some reason it doesn't seem to be doing well in real life.
- (M) I had a feeling it wouldn't do so well. That singer that you got to do the ads isn't as popular as she was a few months ago when you were testing the ad campaign.
- (W) Things change so quickly; it's hard to keep up with who's hot and who's not.

Questions 65 through 67 refer to the following conversation.

- (W) Why is the factory shutting down? I thought it was doing really well.
- (M) It was doing well until the price of steel went up. Now it is just too expensive to make anything. The factory is operating in the red and will close next month.
- (W) I guess a lot of folks will be out of work. Practically this whole town has some family member working at the factory.
- (M) Yeah, I know. My father and both of my brothers work there.

Questions 68 through 70 refer to the following conversation.

- (W) Do you know why Louis resigned? He hadn't worked here even a year, and I thought that he liked his job.
- (M) I guess the boss and he just didn't see eye to eye on a lot of things. I know that they disagreed on employee motivation strategies, among other things.
- (W) Really? I thought they were getting along all right. They always seemed friendly towards each other.
- (M) I think they were professional towards each other, not really friendly.

PART 4. Short Talks

Questions 71 through 73 refer to the following announcement.

- (M) Ladies and gentlemen, I have two announcements relating to this afternoon's conference program. First, for those of you who were planning to attend Dr. Jennifer Van Dyke's lecture on marketing strategies, I'm afraid that I have some bad news: that event has been cancelled. The reason for this, unfortunately, is that Dr. Van Dyke must return to Australia because of a family emergency. I know that many of you will be disappointed, but I'm sure you understand the situation. The second thing I have for you is a room change. The location for the Personnel Management Seminar has been changed to conference room 6A. Let me repeat that, Dr. Van Dyke's lecture will not be taking place today, and the two o'clock Personnel Management Seminar will be held in room 6A.

Questions 74 through 76 refer to the following announcement.

- (W) Attention, travelers. We regret to inform you that because of a security situation, all entrances to and exits from Terminal D are temporarily closed. To repeat, airport patrons are currently not being allowed entry to or exit from Terminal D. If you are scheduled to board a flight from Terminal D, please report to an airline counter for further information. We would once again like to remind travelers to keep all baggage, including your children's, under your control at all times, and to notify the nearest security or airline official of any suspicious activity or unattended luggage. We apologize to all airport patrons for this inconvenience, but we are doing our best to make airline travel safer in these tense times.

Questions 77 through 79 refer to the following telephone message.

- (M) This is Peter Kerensky, father of Olga Kerensky. Olga is a patient of Dr. Richards, and she has an appointment to see him tomorrow at nine. When Olga got her cast off last month, Dr. Richards told us to schedule another appointment and bring her back to see him if her wrist still hurt, but to go ahead and cancel it if not. So, that's what I'd like to do, cancel it, that is. It looks as though everything is OK, so we don't need to come. I'm sorry I didn't contact you earlier, but the truth is it just slipped my mind. Oh, and pass on my thanks to Dr. Richards for taking such good care of Olga's injury.

Questions 80 through 82 refer to the following short talk.

- (W) Good morning, and welcome to your first day on the job at London Chemical, Ltd. As you know, this is the first of three days of orientation to the firm. First up today will be a welcoming address from our director of personnel, Dr. Ann Smiley, who will give you a broad overview of what you can expect in working for the firm, and what the firm expects of you. After Dr. Smiley's address, you will be given a tour of LC's headquarters and the central research facilities. Following the tour, you will have lunch in the main employee cafeteria, and be given a half-hour break before starting the afternoon program. Please note that attendance at all sessions is compulsory for all new employees, with no exceptions.

Questions 83 through 85 refer to the following announcement.

- (M) Good afternoon ladies and gentlemen. This is your captain speaking. I'd like to welcome you aboard Green Island Airways Flight 287, bound for Auckland, with a stopover in Wellington. We are currently awaiting clearance for take-off, and should be in the air in just a few minutes. In the meantime, I'd like to remind you to do your part to make this a safe and enjoyable flight by keeping your seat belt on whenever you are in your seat. I am happy to inform you that the weather is quite a bit better in our destination cities than it is here in Bangkok: both Wellington and Auckland are reporting clear skies at the moment. I'd like you now to watch the following flight safety video. Please do not hesitate to ask any of our flight attendants if you have any needs or concerns.

Questions 86 through 88 refer to the following message.

- (W) Thank you for calling Nautilus Copier. You have reached the Nautilus Copier support line. We are sorry but all of our technical representatives are currently assisting other customers. Calls will be handled in the order received. Your expected hold time is over five minutes, so we recommend that you call back at a more convenient time. If you choose to wait, please have the following information ready so that our representative may better assist you: your customer account number, the serial number of your copier, and your warranty expiration date, which may be found in the bottom right hand corner of your service agreement. We apologize for the wait, but assure you that one of our representatives will be with you as soon as possible.

Questions 89 through 91 refer to the following short talk.

- (M) Welcome to the Tiger Falls International Visitors' Center. I am Mario, your guide for today's tour. As you may know, Tiger Falls is the fourth highest waterfall in the world. In just a few minutes, you will get an idea of just how high that is when we take the elevator to the caves located halfway down the falls. That ride will take about two full minutes, and when we get there, you will have the unforgettable experience of viewing the waterfall from the underside. That's right! We will be behind the falls themselves. You may get a little wet from the spray, so everybody will be getting a raincoat — unless, of course, you've brought your own.

Questions 92 through 94 refer to the following announcement.

- (M) This is Pat King live in Boston with an update on that crash near Logan Airport. The plane went down early this morning and initial reports said that there were no survivors. Officials are now saying that these earlier reports may in fact have been premature. Once again, Condor Air officials are now expressing hope that there may in fact be survivors of the crash of one of their passenger craft in the waters near Logan airport. Although no one has been located yet, Peter Bush, senior spokesman for the company, has just told reporters that Coast Guard rescue helicopters have dropped divers into the waters near where the plane went down. Pat King, WBMB radio.

Questions 95 through 97 refer to the following phone message.

- (W) Hello? This is Antonia Francis calling about the cake I said that I would be ordering. Well, I finally have the arrangements for the party settled, so I'd like to confirm some of the details we discussed before and to place a definite order. I want you to make a chocolate sponge cake, not a plain sponge as I previously mentioned. I'd like it to have a vanilla cream filling and a dark chocolate topping. It's up to you what shape or design the cake has, but it does need to be large enough for 50 people. It's for a 50th birthday party, so could you write "Happy Birthday Alan" on it? The party is on the 25th, so I'd like to have it delivered by 1:00 p.m. on the 25th. I'll drop by the store later to settle the bill. Thanks.

Questions 98 through 100 refer to the following talk.

- (M) As part of our new company efforts to encourage recycling and reduce waste, I am calling upon all of you to do your best to cooperate with the new garbage separation rules. I know that it is going to feel like a nuisance at first, but if you stick with it, it'll become quite a routine procedure. Remember, each of the four different types of garbage listed in the trash collection area goes in to a different receptacle. Papers go into the green box, cans and bottles go in the blue box, soft recyclable plastics such as candy wrappers and food containers go in the yellow box, and food waste should be put in the red box. If we can take home these habits, even better, but let's start by making every effort in the office.