



Transcripts & Answer Key

TO THE TEACHER

Talk About Travel Second Edition is a workbook designed for students who are interested in developing their English skills for the purpose of traveling or working in the field of tourism and hospitality. Each unit builds upon itself and lays groundwork for what to do and expect from an international trip in a meaningful and task-oriented way. Students will learn: how to fill out important travel documents, how to book flights and hotels, have a guide for getting through customs, how to find services offered upon arrival at a destination, learn ways of getting around, find out who to ask for information, and learn what to do for entertainment in various cities.

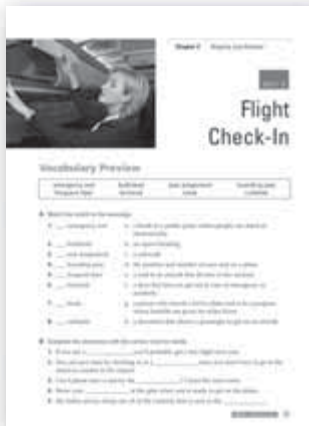
There are twenty-four units in this book. Units 1-18 address a different chronological aspect of travel. Units 19-24 provide information on a specific city, offering insight into the culture and information about how to best enjoy their destination.

A task-oriented lesson plan is suggested below, but teachers should adapt this to their own teaching style and philosophy as well as to the level of the students. Students will work individually for some exercises, and with a partner for dialog practice and pair work. Students may also work in small groups in order to discuss meaningful experiences related to the tasks assigned.

| Time | Contents | |
|--------|------------------------|---|
| 10 min | Vocabulary Preview | - Match words and definitions - Complete the sentences with key vocabulary |
| 30 min | Reading Passage | - Reading passage with key vocabulary highlighted |
| 15 min | Reading Comprehension | - Multiple choice questions relate directly to the readings - True or False questions |
| 30 min | Listening and Speaking | - Dialog 1 consists of true/false, gap fill, and partner practice - Dialog 2 consists of multiple choice, gap fill, and partner practice |
| 15 min | Pair Work | - Complete exercise - Dialog practice with a related topic |
| 15 min | Authentic Documents | - Documents used when traveling |
| 5 min | Travel Tips | - Topical tips to expand upon |

This schedule is written for a two-hour lesson plan. Some of the work can be given as homework, or worked on individually. Time spent on each portion of the unit would be determined by how communicative the teacher would like to make each lesson. It would be most beneficial for students to practice speaking as much as possible, as tourism relies mostly on oral communication.

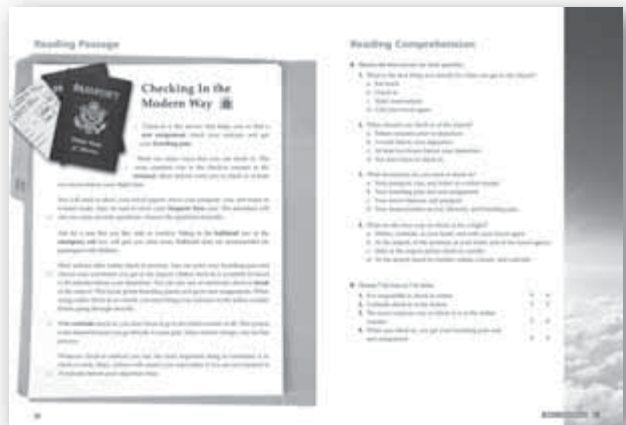
1. Vocabulary Preview



- Students should meet in small groups of four to brainstorm about what they already know about the unit title. Ask students to share their answers with the class. Write their answers on the board.
- Teachers should review the pronunciation of the vocabulary words and have students repeat the words.
- Ask students to circle words they know. In their groups, have students give examples of where they have heard words they are familiar with. Ask students what they think the unknown words mean.
- Students may work in individually or with a partner to complete the matching section. If there are any words that are unclear, they may discuss them in their group. Check their answers.
- Students will then complete the sentence with the correct word, using context. The teacher may need to provide hints or ask the students for other examples. Learning the words in context will allow students to better understand actual usage, rather than simply memorizing a vocabulary list.
- Expansion: Have students write their own sentences for the remaining vocabulary words not used in the second exercise.

2. Reading Passage

- The reading passage incorporates the key vocabulary and provides information needed in a travel or hospitality setting. It gives useful advice important to enjoying a safe and comfortable traveling experience.
- Students will listen and read along silently with the audio. This will help familiarize students with pronunciation of key vocabulary.
- In small groups, students should take turns reading paragraphs in the reading passage. They should circle any words they do not know.
- After each paragraph, students should discuss the meaning of the passage and talk about any unknown words.
- The teacher should monitor student progress, checking that they understand the gist of the passage.
- Students may work individually to answer the reading comprehension questions and the true and false questions. They may then compare their answers in their group.



- g. The teacher should then check answers, and ask groups to discuss what experiences they have had with the contents of the reading passage. It is important that the teacher redirect the students to their own experiences in order to make the material more meaningful.
- h. Expansion: Teachers may have students create a KWL for each reading passage. On paper, students should draw the following chart:

| What you KNOW | What you WANT to know | What you LEARNED |
|---------------|-----------------------|------------------|
| | | |

Before reading, students should fill out the KNOW box with everything they already know about the topic, based only on the title. Then, students should write short notes about what they WANT to know about the topic. After they complete the reading, they should write about what they LEARNED from the passage. It would be helpful to have this list as a study guide for tests.

3. Listening and Speaking



- a. Students will take turns asking the warm-up questions aloud. They may work individually or in pairs. When they have completed the matching, students should practice asking the question, then answering with the appropriate response.
- b. Students should close their books and listen to Dialog 1. They should then try to answer the true/false questions based on what they heard.
- c. They should then listen again, filling in the blanks. If students have difficulty with understanding any of the dialog, the teacher may wish to review it again. The teacher may need to play the audio again and have students check their answers.
- d. Students will form pairs to practice the dialog with their partners. They should switch roles.
- e. Students will perform similar tasks for Dialog 2, except that they will be asked to complete multiple choice questions, rather than true and false.

- f. Expansion: if time permits, the teacher may have students perform the dialog in their small groups, acting it out as if in a real life situation. They could also be asked to memorize the dialog and act it out for the class, using props.

4. Pair Work



- a. Pair Work will consist of various real life situations that should be completed with a partner.
- b. Each task will differ in terms of activity relating to topic knowledge of the chapter. However, students can use their own life experiences in answering the questions, or they can use their imagination when asked to be creative.
- c. Students will complete the task, then they will be asked to fill in dialogs. They should practice their speaking skills, using tools and information from the chapter.

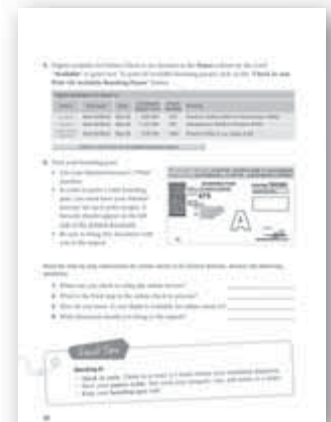
5. Authentic Documents



- a. Students will be provided with authentic documents that travelers come across during their adventures. They should read through the documents to familiarize themselves with various forms available.
- b. They will be asked comprehension questions based on the document, which they can answer individually, or in small groups.

6. Travel Tips

- a. Travel tips would be a good opportunity to discuss real life situations. In small groups or in classroom discussion, students may wish to add their own tips to the list.



Unit 1 Documents

DIALOG 1

A: Immigration Agent B: Businessman

A: Can I help you?

B: I'd like to apply for an American visa.

A: What kind of visa do you need? Tourist or business?

B: Business.

A: OK. You need a B-1 business visa.

B: What's the validity?

A: It is valid for 14 days after entry.

B: That's perfect. What's the fee?

A: You must pay a \$75 fee.

B: Thanks.

DIALOG 2

A: Doctor B: Patient

A: What can I do for you?

B: I'm going on a trip. Do I need vaccinations?

A: Which countries will you visit?

B: We're going to Kenya, Africa.

A: Are you going to be near any animals?

B: Yes, we're going to go on a safari.

A: You need vaccinations for hepatitis A, meningitis, rabies, and typhoid fever.

B: OK.

A: I'll give you an immunization record. Take this booklet with you when you travel.

B: I'll put it in my luggage.

Unit 2 Reservations

DIALOG 1

A: Travel Agent B: Traveler

A: Good afternoon.

B: Hi. I'd like to plan my honeymoon.

A: Great! When do you want to go?

- B:** July 1st.
A: OK. That's high season, so it will be expensive.
B: Can you suggest a destination?
A: How about Hawaii?
B: That sounds great!
A: Alright I'll send your travel itinerary to you.
B: Thanks!
A: Have a good trip!

DIALOG 2

A: John

B: Adam

- A:** Let's go to Europe for a vacation.
B: Awesome!
A: We can book it all on the Internet. Look, this website is perfect.
B: There are even photos and video of the European countries.
A: To book air tickets I only need to fill in our names and passport numbers, dates, and destination.
B: What about train reservations?
A: If we book online, there's a free upgrade from economy to first class.
B: A luxurious train ride would be fantastic.
A: The Internet is great!

Unit 3 Flight Check-In

DIALOG 1

A: Ticket Agent

B: Passenger

- A:** Welcome to Ocean Air.
B: Hi, I'd like to check in.
A: Where are you traveling?
B: Cairo, Egypt.
A: Are you on the 10:35 a.m. flight?
B: Yes.
A: May I see your passport, please?
B: Sure.
A: Do you want the window or aisle?
B: I'd like the aisle. Is there an emergency row seat available?
A: Yes, would you like that seat?
B: Please.

DIALOG 2

A: Ticket Agent

B: Passenger

A: Welcome to Asia Airlines. Do you have a reservation?

B: I have an e-ticket, so I just need to check my baggage.

A: May I see your boarding pass and passport, please? OK. You are assigned to seat 1C in first class.

B: Great!

A: I have to ask you some security questions. Did you pack the bags yourself?

B: Yes.

A: Have they left your sight?

B: No.

A: Good. Here is your passport and boarding pass. You may go to airport security.

B: Thank you.

Unit 4 Getting to the Gate

DIALOG 1

A: Officer

B: Traveler

A: Please step forward.

B: I'm running a little late today.

A: Please put your belongings on the belt and go through the metal detector.

B: Should I remove my shoes and belt?

A: No, that's OK. Please empty your pockets, then come through again.

B: Oh! Sorry. I forgot about my keys!

A: No problem. Can you open your bag?

B: Sure.

A: Everything looks OK.

DIALOG 2

A: Official

B: Traveler

A: Good afternoon. Boarding pass and passport, please. I also need your embarkation card.

B: Oh, no! I've lost it.

A: You'll have to fill out another card.

B: I'll be right back!

A: Hello again. Everything looks fine with your visa. Why are you in this country?

B: I run a travel agency here.

A: May I ask what is the purpose of your trip?

- B:** It's a business trip.
A: I see. Have a nice time.
B: Thank you.

Unit 5 In-Flight

DIALOG 1

- A: Flight Attendant** **B: Passenger**
- A:** We'll be landing soon. Please turn off your laptop.
B: Alright.
A: Also, stow your tray table, please.
B: OK. What is the local time?
A: It's 7:40 p.m. in London. We are due to land at 8:00 p.m.
B: Thanks. Where do I pick up my duty-free items?
A: I'll bring them to you now. What is your name?
B: Jonathon James.
A: Just a moment.

DIALOG 2

- A: Flight Attendant** **B: First Class Passenger**
- A:** Excuse me, we will start dinner service in about ten minutes. Would you like a drink while you are waiting?
B: Red wine, please.
A: Here you are. What would you like for dinner?
B: What do you recommend?
A: I recommend the fresh Atlantic salmon with lemon sauce and steamed asparagus.
B: Wow! That's a gourmet meal! I'll try that.
A: And for dessert?
B: I'd like the fresh fruit plate, please.
A: Your dinner will be served soon.

Unit 6 Arrival at Your Destination

DIALOG 1

A: Baggage Claim Attendant B: Traveler

A: Good evening.

B: Hello. I just arrived on flight AC063.

A: What's the problem?

B: My bag is missing.

A: Are you at the correct carousel?

B: Yes.

A: What does your bag look like?

B: It's red with a black stripe down the sides.

A: I'll have your bag delivered.

B: My name is Vivien Anderson. My local address is 569 39th Street West.

DIALOG 2

A: First Customs Agent B: Second Customs Agent C: Backpacker

A: Good morning. Customs declaration form, please.

C: OK.

A: We have a few questions.

C: I hope it won't take long. I have to get to Bangkok.

B: Sir, there's a problem with your declaration form. You've been to a farm?

C: Yes, I was at my uncle's farm in England.

B: Well, there are restrictions on importing foreign soil, plants, or meat products.

C: I haven't imported anything.

B: True. Your shoes are soil-free, and there are no banned items in your bag. Thank you.

C: No problem.

Unit 7 Guest Reception

DIALOG 1

A: Bellhop B: Man

A: Hello, I'm the hotel bellhop. How may I help you?

B: I can't find my room.

A: I'll put your bags on my cart. Now, may I see your key?

- B:** I'm in room 1008.
A: We'll take the elevator.
B: How long have you been a bellhop?
A: About eight years. It's a great job. I enjoy helping people.
B: What a great service!

DIALOG 2

A: Guest Services Agent B: Wife C: Husband

- A:** Welcome to the Regency Grand Hotel.
B: Thank you! Your hotel is beautiful! We didn't know we'd be staying in such luxury.
A: Do you have a reservation?
C: Yes.
A: OK. What type of room would you like?
B: We'd like a suite with a jacuzzi. Also, the room must be non-smoking.
A: How long will you be staying?
B: Three nights.
A: How will you be paying?
C: By credit card.
A: OK. Here are your keys. Our bellhop will show you to your room.
B: Thanks!

Unit 8 Hotel Services

DIALOG 1

A: Front Desk Staff B: Hotel Guest

- A:** Front desk.
B: I need a wake-up call for tomorrow.
A: What time?
B: 6:30.
A: OK. Is there anything else?
B: Yes. I need an extra pillow.
A: Housekeeping will bring it to you.
B: Thanks. I also forgot toothpaste. Where can I buy some?
A: You can purchase toothpaste at the hotel shop. It's on the first floor beside Burberry Boutique.
B: Thanks.

DIALOG 2

A: Room Service Staff B: Hotel Guest

A: Room Service.

B: Could I place an order?

A: Sure. Since it is past midnight, you can order from our late-night menu.

B: I'll have the cheeseburger and fries, a cola, and a cup of coffee. Also, I'd like some cheesecake.

A: OK. What's your room number?

B: Room 734.

A: I'll bring your order up in about 20 minutes.

B: Where should I put my dishes when I'm finished?

A: Just put them outside your door, and housekeeping will take care of them.

B: Thank you!

Unit 9 Guest Information

DIALOG 1

A: Guest Services Agent B: Hotel Guest

A: Can I help you?

B: I just arrived and need information.

A: Where have you looked?

B: The phone directory, then the Internet.

A: That man is the concierge. It's his job to help you during your stay.

B: Really?

A: Yes, it's a free service for all guests. He may be able to get you some discounted prices.

B: Excellent.

DIALOG 2

A: Concierge B: Hotel Guest

A: Hello, may I help you?

B: Yes, I need some recommendations.

A: What do you like?

B: I enjoy sightseeing, but I hate busy amusement parks.

A: How about a city tour?

B: That sounds fun. What about restaurants? I love Asian food.

A: There's an excellent place called Taste of Asia about two blocks north of the hotel.

B: How nice! I also love museums and ballet.

- A:** Well, the art museum is famous. Also, Romeo and Juliet is playing nightly at 7:30 p.m.
B: Thanks a lot.

Unit 10 Guest Check-Out

DIALOG 1

A: Front Desk Agent B: Hotel Guest

- A:** Good morning. How may I help you?
B: I need to check out. Here is my key card. It's room 314.
A: Did you enjoy your stay?
B: Yes. Everything was great. I especially liked the hotel boutique!
A: Did you use anything from the mini-bar?
B: No. I didn't.
A: Are there any other charges to your room?
B: Yes. I made a long-distance phone call and charged dinner to my room.
A: OK, here's your bill. How are you paying today?
B: I'll use my credit card.

DIALOG 2

A: Front Desk Agent B: Hotel Guest

- A:** Front Desk.
B: Yes. This is Kevin Borgen in room 510. I need to check out very early in the morning.
A: You can use the drop box to check out.
B: How do I do that?
A: Just put your key card into the drop box located in the lobby.
B: That sounds easy!
A: Do you have any room charges?
B: No, I'm only staying for one night.
A: OK. After we process your outstanding bill, we'll send you a receipt by email.
B: Great!

Unit 11 Suggesting Restaurants

DIALOG 1

A: Concierge **B: Hotel Guest**

A: What can I do for you?

B: Hello. What's a good restaurant for dinner?

A: What kind of food are you in the mood for?

B: We're craving Cajun food.

A: There are many great Cajun restaurants.

B: Great!

A: Also, what's your budget?

B: Some place not too expensive.

A: Alright. How about The Bayou?

DIALOG 2

A: Man **B: Woman**

A: What are you in the mood for?

B: How about steak and seafood?

A: Alright, I found a restaurant rating website. They have ratings, prices, and locations.

B: Is there anything for a tight budget?

A: Ocean Grill is the cheapest, but it doesn't look nice.

B: Are any of them close?

A: Captain's Table is a ten-minute walk, but it's expensive.

B: Well, it's your birthday. We can spend more money.

A: The others have an average rating. Which do you want?

B: The second place.

A: Sounds good.

Unit 12 Ordering

DIALOG 1

A: Host **B: First Friend** **C: Second Friend**

A: Welcome to Uptown Grill. My name is Joseph, and I'll be your host. Do you have a reservation?

B: Yes, for Joan Andrews.

A: Would you like smoking or non-smoking?

- C:** Non-smoking, please.
A: How about a window table?
B: Actually, we would rather sit in the corner.
A: That is reserved. How about here?
C: Great.
A: Sarah, your server, will be here soon.

DIALOG 2

A: Server

B: Man

C: Woman

- A:** Hello, I'll be your server. What beverages would you like?
B: I'll have a beer, and my wife will have orange juice.
A: Great. I'll be back soon.
A: OK, here are your drinks. Would you like any appetizers?
C: Sure. We'd like to have the stuffed mushrooms and the Greek salad.
A: And your entrée?
C: I'd like the pasta primavera, and my husband will have the steak.
A: How would you like the beef prepared?
B: Medium-rare.
A: Excellent! Your appetizers should be out shortly.

Unit 13 Asian Cuisine

DIALOG 1

A: First Chef

B: Second Chef

- A:** George, which Asian cuisine do you like best?
B: Korean. The flavors are very strong.
A: I disagree. I prefer Cantonese. It's healthier.
B: Yeah, and it's easy to prepare. Have you ever prepared a Japanese meal?
A: Yes, it was difficult.
B: What should we prepare today? Thai or Vietnamese?
A: They both sound great, but I prefer Thai curries.
B: Good choice.

DIALOG 2

A: Sandy

B: Oliver

C: Tracey

- A:** Hey, Oliver and Tracey, where should we go for dinner?
B: Hi, Sandy. I'm craving Asian food.

C: What type?

A: How about Korean?

B: No way! Garlic and hot peppers make me sick. How about Japanese? I would love some sashimi and sake.

C: It's too expensive. How about that Chinese buffet on Elm Street?

A: Great! You can get Cantonese, Hunan, and Szechuan cuisine there.

C: Cool. I'll try some Szechuan.

B: I'm going to have Cantonese. It's not as spicy.

A: I'm going to try everything!

Unit 14 American Cuisine

DIALOG 1

A: First Student

B: Second Student

A: I agree with our professor. I don't think that American food is a real cuisine.

B: Why?

A: It's a mix from other countries.

B: The dishes have completely changed.

A: I still think that a true cuisine should create original dishes without borrowing from others.

B: Let's take a taste challenge. We can compare different American restaurants.

A: I won't change my mind.

B: Let's try.

DIALOG 2

A: First Worker

B: Second Worker

A: Hey, where should we eat?

B: American food is all they have around here. We can go to Burger Time, which is fast food, or Cowboy Juan's.

A: I wanted Asian, but Tex-Mex sounds great.

B: Really? We don't have much time.

A: Yeah, but I hate fast food. It's full of salt and fat.

B: I know, but it tastes so good!

A: Cowboy Juan's has vegetables.

B: Maybe they have burgers at Cowboy Juan's.

A: They do.

B: OK, but we have to be back soon!

Unit 15 Buffets and Brunches

DIALOG 1

A: First Student

B: Second Student

A: How about lunch?

B: We should have eaten breakfast.

A: I was thinking of that all-you-can-eat Chinese buffet. Friends said it was great!

B: No way. People got sick there.

A: Really? How about the Indian buffet?

B: Great! There are so many great dishes.

A: I know. This way, we can try a lot of different dishes all for one price.

B: Let's go!

DIALOG 2

A: Father

B: Son

A: Are you hungry? Church took a long time.

B: I'm famished. We only had a banana for breakfast.

A: Let's go to the Sunset Hotel's famous Sunday Brunch.

B: I love brunches. Especially when they have special chefs make fresh omelets and waffles. I'm really getting hungry. How much is it?

A: It's \$15.75 for adults, and \$10 for children under ten.

B: Under ten! Aw, too bad I'm 11.

A: It's no problem.

B: We're going to eat a lot of food!

Unit 16 City Tours

DIALOG 1

A: First Friend

B: Second Friend

A: Hey, look at these tour brochures.

B: I want to see local culture, like handmade art.

A: Me, too. And famous landmarks.

B: Tours "R" Us seems to focus on attractions like the zoo.

A: No, thanks. Adventure Tours has a half-day tour that goes to cultural attractions and shops with local handicrafts.

B: Perfect!
A: I agree.
B: Let's ask the concierge more about it.

DIALOG 2

A: Hotel Patron

B: Concierge

A: Hello. Does this hotel have a city tour for guests?
B: Yes, it does.
A: Good. When does it start, and how long does it last?
B: It starts at 8:30 a.m. and it's a full-day tour.
A: What is the tour route?
B: Here is our brochure.
A: Wow! Your tour stops at all of the places that I wanted to see. How much is it?
B: It's \$25.75 for guests and \$33 for the general public.
A: I'd like to go.
B: Great.

Unit 17

Museums and Entertainment

DIALOG 1

A: Tourist Information Employee

B: Tourist

A: Centerville Tourist Information.
B: Hi. I would like information about local museums.
A: Well, we have four museums.
B: OK.
A: We have the Museum of Natural History and the Science Center.
B: Do you have anything outdoors?
A: We have a zoo and Old Town Square, an outdoor museum about the 1920s.
B: I think I'll go to the zoo.
A: Enjoy!

DIALOG 2

A: First Friend

B: Second Friend

A: Look at these great brochures the concierge gave me! They describe things to do in the city.
B: I heard that there's an excellent art gallery and National Sports Museum.
A: Cool. They also have a Major League Soccer team here.
B: Let's do cultural things on Monday.

- A:** Then, we can go to the soccer game on Wednesday evening. What about the weekend?
B: We could go skydiving on Saturday.
A: That's crazy!
B: Come on! You'll love it!

Unit 18 Conferences

DIALOG 1

A: First Colleague **B: Second Colleague**

- A:** How's your lunch, Grant?
B: Hi, Zach. Sorry, I didn't see you. I was reading this conference brochure.
A: Which conference?
B: The International Conference on the Environment.
A: Where and when is it being held?
B: It's this July in Shanghai, China
A: China! Wow! Who's the keynote speaker?
B: Dr. William Townsend.
A: I think I'll go.

DIALOG 2

A: Man **B: Woman**

- A:** Hello, Dr. Watts. I was expecting to see you here. I noticed your abstract in the conference program.
B: Hi, Phillip. Congratulations on being chosen as the keynote speaker.
A: Thank you.
B: What's your topic?
A: I'm speaking about nanotechnology.
B: When?
A: Tomorrow at 10 a.m. By the way, how do you like this city? Have you been to Buenos Aires before?
B: No, I haven't, but the committee sent me a great conference brochure.
A: Would you like to do a tour together?
B: That sounds great.

Unit 19 New York City

DIALOG 1

A: Tourist

B: New Yorker

A: Excuse me. Where is the Bronx Zoo?

B: Take Subway number five and get off at East Tremont Ave.

A: Is it close to the subway?

B: You'll walk about two blocks. But since we're in Manhattan, take the Bronx Trolley.

A: What's that?

B: It's a trolley that picks up tourists in Manhattan and takes them to The Bronx.

A: How much is it?

B: It's free!

DIALOG 2

A: First Tourist

B: Second Tourist

A: I'm tired!

B: We've been shopping since ten a.m.!

A: Are you getting hungry yet?

B: Yeah. There are so many choices!

A: What are you in the mood for?

B: Well, New York is well-known for Italian cuisine. What about pasta?

A: I want something spicier. Do you like Indian food?

B: I love it! Let's do that.

A: What time?

B: How about eight o'clock? Then, we can go for a drink and some dancing.

A: Cool!

Unit 20 London

DIALOG 1

A: Tour Guide

B: Tourist

A: Welcome aboard Double-Decker Tours.

B: How long is the tour?

A: About six hours. Plus, we'll explore Camden Market.

B: Great! What will we see?

- A:** We'll see Buckingham Palace, Big Ben, London Bridge, St. Paul's Cathedral, The Tower of London and Westminster Abbey.
- B:** Wow!
- A:** I'll be commenting throughout the tour, so you'll know what everything is.
- B:** Thanks.

DIALOG 2

A: Husband

B: Wife

- A:** What do you want to do in London?
- B:** We should take a tour.
- A:** OK, let's decide on a tour and then spend a couple of days on our own.
- B:** I agree. How about taking The London Duck Tour? It's a tour by road and water.
- A:** Let's do it!
- B:** Then tomorrow, we can go to Madam Tussaud's.
- A:** What is that?
- B:** It's a famous wax museum with figures of famous stars, including Oprah Winfrey!
- A:** Sounds like fun.

Unit 21 Sydney

DIALOG 1

A: Tour Operator

B: Tourist

- A:** G'day, mate! Which tour are you interested in today?
- B:** Well, I have a lot of time and want to see all of the Sydney Harbor.
- A:** The Harbor Hop is perfect.
- B:** Great! What kind of boat do you use?
- A:** You'll ride in the OzJet.
- B:** How fast does it go?
- A:** It has a 700 horse power jet.
- B:** Wow!

DIALOG 2

A: Customer Service Representative

B: Tourist

- A:** Sydney Opera House. How may I help you?
- B:** Hello. I need some information about taking a tour of the Opera House.
- A:** Certainly. We offer a choice of three guided tours to suit your needs.

B: Do you have a foreign language tour? My mother will be with us, and she doesn't understand English.

A: What language would you like the tour in?

B: Korean, please.

A: Fine. How about Thursday morning at 10:00 a.m.?

B: That's perfect!

Unit 22 Beijing

DIALOG 1

A: Woman

B: Man

A: I've always wanted to see a live giant panda.

B: Me, too.

A: The zoo has both giant pandas and small red pandas.

B: Did you bring the camera?

A: Yes. I want to stay all day.

B: Well, they're only open until 6:00 p.m.

A: Oh, look! It's feeding time.

B: I can't believe that they eat so much bamboo.

DIALOG 2

A: Tourist

B: Local

A: Excuse me. Do you speak English?

B: Yes.

A: What's the best way to get around Beijing?

B: Where do you want to go?

A: I want to see The Forbidden City, The Summer Palace, Tiananmen Square, and the National Museum.

B: That's a lot! A taxi is best.

A: OK. Do you have any tips?

B: Yes. Smaller taxis are cheaper, but drivers in larger taxis are more careful.

A: Great. Do all taxis have meters?

B: Yes. Always use one with a meter.

A: Thanks so much.

Unit 23 Cape Town

DIALOG 1

A: Tour Guide

B: Tourist

A: Welcome to Cape Town Botanical Gardens.

B: How long is the tour?

A: It's about three hours. Afterwards, you can enjoy a picnic in the gardens.

B: Great! What will we see?

A: We're going to see a variety of native South African plant life.

B: Wonderful!

A: You'll also see birds, squirrels, insects, and butterflies.

B: It sounds so relaxing.

DIALOG 2

A: First Tourist

B: Second Tourist

A: I'm so sore!

B: Yeah, so am I. But I'm glad that we hiked up Table Mountain instead of taking the cable car.

A: Me, too.

B: What do you want to do now?

A: How about some nightlife?

B: Let's check out some clubs.

A: Any suggestions?

B: We could try Long Street. Or we can try the Planet Bar for champagne and caviar!

A: No way! I can't stand caviar! How about Long Street for a beer, and then we can see how things go?

Unit 24 Rio de Janeiro

DIALOG 1

A: Tourist Information Representative

B: Tourist

A: Tourist Information.

B: Hello. I'm interested in Carnival.

A: This year, Carnival starts on Saturday, February 2nd.

B: How long does it run?

A: It's a four-day event.

B: Do I need to buy tickets?

A: Yes. The Samba Parade and the Costume Competition are very popular.

B: Where can I get them?

A: The best way is online.

B: Thanks.

DIALOG 2

A: First Tourist

B: Second Tourist

A: Did you book our flight to Rio?

B: Yes. We're leaving on Friday, February 1st.

A: Great!

B: I really want to go to the Samba Parade. Did you get our tickets?

A: Yeah, I bought them online about a month ago. Did you make hotel reservations for the Copacabana Beach Palace?

B: Yes.

A: There's a lot of free entertainment on the streets. We can listen to street bands, go to street dances, and watch the Sambadromo rehearsals.

B: Let's take lots of pictures!

Unit 1 Documents

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. d | 2. g | 3. e | 4. a |
| 5. c | 6. f | 7. h | 8. b |

B Complete the sentences with the correct word.

- | | | |
|--------------|--------------|----------|
| 1. insurance | 2. itinerary | 3. valid |
| 4. visa | 5. embassy | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. b | 2. c | 3. a | 4. b |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. F | 3. F | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. a | 3. e | 4. d | 5. b |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. T | 3. F |
|------|------|------|

B Listen again and fill in the blanks.

A: Immigration Agent **B: Businessman**

- A:** Can I help you?
B: I'd like to apply for an American visa.
A: What kind of visa do you need? Tourist or business?
B: Business.
A: OK. You need a B-1 business visa.
B: What's the validity?
A: It is valid for fourteen days, after entry.
B: That's perfect. What's the fee?
A: You must pay a \$75 fee.
B: Thanks.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. b 3. a

B Listen again and fill in the blanks.

A: Doctor B: Patient

A: What can I do for you?

B: I'm going on a trip. Do I need vaccinations?

A: Which countries will you visit?

B: We're going to Kenya, Africa.

A: Are you going to be near any animals?

B: Yes, we're going to go on a safari.

A: You need vaccinations for hepatitis A, meningitis, rabies, and typhoid fever.

B: OK.

A: I'll give you an immunization record. Take this booklet with you when you travel.

B: I'll put it in my luggage.

Unit 2 Reservations

Vocabulary Preview

A Match the words to the meanings.

1. g 2. h 3. e 4. b
5. d 6. c 7. f 8. a

B Complete the sentences with the correct word or words.

1. e-ticket 2. luxurious 3. tourist attraction
4. book 5. economy

Reading Comprehension

A Choose the best answer for each question.

1. a 2. d 3. b 4. b

B Choose T for true or F for false.

1. F 2. T 3. T 4. F

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. b 2. d 3. a 4. e 5. c

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. F 2. F 3. T

B Listen again and fill in the blanks.

A: Travel Agent

B: Traveler

A: Good afternoon.

B: Hi. I'd like to plan my honeymoon.

A: Great! When do you want to go?

B: July 1st.

A: OK. That's high season, so it will be expensive.

B: Can you suggest a destination?

A: How about Hawaii?

B: That sounds great!

A: Alright I'll send your travel itinerary to you.

B: Thanks!

A: Have a good trip!

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. d 3. b

B Listen again and fill in the blanks.

A: John

B: Adam

A: Let's go to Europe for a vacation.

B: Awesome!

A: We can book it all on the Internet. Look, this website is perfect.

B: There are even photos and video of the European countries.

A: To book air tickets I only need to fill in our names and passport numbers, dates, and destination.

B: What about train reservations?

A: If we book online, there's a free upgrade from economy to first class.

B: A luxurious train ride would be fantastic.

A: The Internet is great!

Authentic Documents

Answer the following questions based on the e-ticket.

1. Economy
2. May 5, 2006
3. Montreal
4. WK 2495
5. CAD \$809.39
6. 012-3456-789012

Unit 3 Flight Check-In

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. f | 2. e | 3. d | 4. h |
| 5. g | 6. b | 7. a | 8. c |

B Complete the sentences with the correct word or words.

1. frequent flyer
2. kiosk
3. emergency exit
4. boarding pass
5. terminal

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. b | 2. c | 3. a | 4. d |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. T | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. b | 2. d | 3. c | 4. a | 5. e |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. T | 2. F | 3. T |
|------|------|------|

B Listen again and fill in the blanks.

A: Travel Agent **B: Passenger**

A: Welcome to Ocean Air.

B: Hi, I'd like to check in.

A: Where are you traveling?

B: Cairo, Egypt.

A: Are you on the 10:35 a.m. flight?

- B:** Yes,
A: May I see your passport, please?
B: Sure.
A: Do you want the window or aisle?
B: I'd like the aisle. Is there an emergency row seat available?
A: Yes, would you like that seat?
B: Please.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. a 2. b 3. b

B Listen again and fill in the blanks.

A: Ticket Agent

B: Passenger

- A:** Welcome to Asia Airlines. Do you have a reservation?
B: I have an e-ticket, so I just need to check my baggage.
A: May I see your boarding pass and passport, please? OK. You are assigned to seat 1C in first class.
B: Great!
A: I have to ask you some security questions. Did you pack the bags yourself?
B: Yes.
A: Have they left your sight?
B: No.
A: Good. Here is your passport and boarding pass. You may go to airport security.
B: Thank you.

Authentic Documents

Answer the following questions.

- From 24 hours to 1 hour before your scheduled departure
- Click on Check In Online/Print Boarding Pass
- In the Status column, the word "Available" will be in green text.
- Your printed boarding pass

Unit 4 Getting to the Gate

Vocabulary Preview

A Match the words to the meanings.

1. e 2. g 3. a 4. f
 5. c 6. d 7. h 8. b

B Complete the sentences with the correct word.

1. customs 2. suspicious 3. belongings
4. embarkation 5. precaution

Reading Comprehension

A Choose the best answer for each question.

1. d 2. c 3. b 4. d

B Choose T for true or F for false.

1. F 2. T 3. F 4. F

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. c 2. e 3. b 4. d 5. a

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. F 2. F 3. T

B Listen again and fill in the blanks.

A: Officer B: Traveler

A: Please step forward.

B: I'm running a little late today.

A: Please put your belongings on the belt and go through the metal detector.

B: Should I remove my shoes and belt?

A: No, that's OK. Please empty your pockets, then come through again.

B: Oh! Sorry. I forgot about my keys!

A: No problem. Can you open your bag?

B: Sure.

A: Everything looks OK.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. d 3. b

B Listen again and fill in the blanks.

A: Official B: Traveler

A: Good afternoon. Boarding pass and passport, please. I also need your embarkation card.

B: Oh, no! I've lost it.

- A:** You'll have to fill out another card.
B: I'll be right back!
A: Hello again. Everything looks fine with your visa. Why are you in this country?
B: I run a travel agency here.
A: May I ask what is the purpose of your trip?
B: It's a business trip.
A: I see. Have a nice time.
B: Thank you.

Authentic Documents

Answer the following questions based on the boarding pass.

1. Innsbruck
2. 6:50
3. 1D
4. 6:10 to 6:50 = 40 mins
5. Tyrolean Airways

Unit 5 In-Flight

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. d | 2. c | 3. b | 4. a |
| 5. e | 6. h | 7. g | 8. f |

B Complete the sentences with the correct word or words.

- | | | |
|-----------------------|-----------------|------------|
| 1. personal amenities | 2. overhead bin | 3. gourmet |
| 4. electronic devices | 5. tray table | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. b | 2. a | 3. c | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. F | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. b | 2. a | 3. e | 4. c | 5. d |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. T 2. T 3. F

B Listen again and fill in the blanks.

A: Flight Attendant B: Passenger

A: We'll be landing soon. Please turn off your laptop.

B: Alright.

A: Also, stow your tray table, please.

B: OK. What is the local time?

A: It's 7:40 p.m. in London. We are due to land at 8:00 p.m.

B: Thanks. Where do I pick-up my duty-free items?

A: I'll bring them to you now. What is your name?

B: Jonathon James.

A: Just a moment.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. d 2. d 3. a

B Listen again and fill in the blanks.

A: Flight Attendant B: First Class Passenger

A: Excuse me, we will start dinner service in about ten minutes. Would you like a drink while you are waiting?

B: Red wine, please.

A: Here you are. What would you like for dinner?

B: What do you recommend?

A: I recommend the fresh Atlantic salmon with lemon sauce and steamed asparagus.

B: Wow! That's a gourmet meal! I'll try that.

A: And for dessert?

B: I'd like the fresh fruit plate, please.

A: Your dinner will be served soon.

Authentic Documents

Answer the following questions based on the Thai Airways in-flight entertainment guide.

1. 124 minutes 2. Action/Science Fiction
3. Julian Jarrold 4. Mike Myers, Eddie Murphy, Cameron Diaz

Unit 6 Arrival at Your Destination

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. d | 2. f | 3. g | 4. h |
| 5. b | 6. e | 7. a | 8. c |

B Complete the sentences with the correct word.

- | | | |
|-------------|----------------|---------------|
| 1. carousel | 2. leg | 3. connection |
| 4. transfer | 5. declaration | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. c | 2. b | 3. a | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. F | 3. F | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. d | 2. b | 3. c | 4. e | 5. a |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. F | 3. T |
|------|------|------|

B Listen again and fill in the blanks.

A: Baggage Claim Attendant **B: Traveler**

A: Good evening.

B: Hello. I just arrived on flight AC063.

A: What's the problem?

B: My bag is missing.

A: Are you at the correct carousel?

B: Yes.

A: What does your bag look like?

B: It's red with a black stripe down the sides.

A: I'll have your bag delivered.

B: My name is Vivien Anderson. My local address is 569 39th Street West.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. c 3. a

B Listen again and fill in the blanks.

A: First Customs Agent B: Second Customs Agent C: Backpacker

A: Good morning. Customs declaration form, please.

C: OK.

A: We have a few questions.

C: I hope it won't take long. I have to get to Bangkok.

B: Sir, there's a problem with your declaration form. You've been to a farm?

C: Yes, I was at my uncle's farm in England.

B: Well, there are restrictions on importing foreign soil, plants, or meat products.

C: I haven't imported anything.

B: True. Your shoes are soil-free and there are no banned items in your bag. Thank you.

C: No problem.

Authentic Documents

Answer the following questions based on the customs declaration form.

1. Three bottles 2. Two ounces 3. 200,000 yen

Unit 7 Guest Reception

Vocabulary Preview

A Match the words to the meanings.

1. h 2. f 3. a 4. g
5. c 6. d 7. e 8. b

B Complete the sentences with the correct word.

1. bellhop 2. preauthorize 3. corporate
4. escort 5. budget

Reading Comprehension

A Choose the best answer for each question.

1. b 2. d 3. a 4. b

B Choose T for true or F for false.

1. F 2. T 3. F 4. T

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. b 2. d 3. a 4. e 5. c

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. F 2. F 3. T

B Listen again and fill in the blanks.

A: Bellhop

B: Man

A: Hello, I'm the hotel bellhop. How may I help you?

B: I can't find my room.

A: I'll put your bags on my cart. Now, may I see your key?

B: I'm in room 1008.

A: We'll take the elevator.

B: How long have you been a bellhop?

A: About eight years. It's a great job. I enjoy helping people.

B: What a great service!

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. d 3. a

B Listen again and fill in the blanks.

A: Guest Services Agent

B: Wife

C: Husband

A: Welcome to the Regency Grand Hotel.

B: Thank you! Your hotel is beautiful! We didn't know we'd be staying in such luxury.

A: Do you have a reservation?

C: Yes.

A: OK. What type of room would you like?

B: We'd like a suite with a jacuzzi. Also, the room must be non-smoking.

A: How long will you be staying?

B: Three nights.

A: How will you be paying?

C: By credit card.

A: OK. Here are your keys. Our bellhop will show you to your room.

B: Thanks!

Authentic Documents

Answer the following questions based on the hotel check-in form.

1. At least 72 hours before arrival
2. Yes
3. 12:00 p.m.
4. 4:00 p.m.
5. 15.6%
6. \$142

Unit 8 Hotel Services

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. c | 2. g | 3. h | 4. f |
| 5. a | 6. e | 7. d | 8. b |

B Complete the sentences with the correct word or words.

- | | | |
|--------------------|-----------------|-------------|
| 1. cuisine | 2. wake-up call | 3. boutique |
| 4. laundry service | 5. souvenir | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. d | 2. c | 3. d | 4. a |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. F | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. d | 2. a | 3. b | 4. e | 5. c |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. T | 2. F | 3. F |
|------|------|------|

B Listen again and fill in the blanks.

A: Front Desk Staff B: Hotel Guest

A: Front desk.

B: I need a wake-up call for tomorrow.

A: What time?

B: 6:30.

A: OK. Is there anything else?

B: Yes. I need an extra pillow.

A: Housekeeping will bring it to you.

B: Thanks. I also forgot toothpaste. Where can I buy some?

A: You can purchase toothpaste at the hotel shop. It's on the first floor beside Burberry Boutique.

B: Thanks.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. c 3. b

B Listen again and fill in the blanks.

A: Room Service Staff

B: Hotel Guest

A: Room Service.

B: Could I place an order?

A: Sure. Since it is past midnight, you can order from our late night menu.

B: I'll have the cheeseburger and fries, a cola and a cup of coffee. Also, I'd like some cheesecake.

A: OK. What's your room number?

B: Room 734.

A: I'll bring your order up in about 20 minutes.

B: Where should I put my dishes when I'm finished?

A: Just put them outside your door, and housekeeping will take care of them.

B: Thank you!

Authentic Documents

Answer the following questions based on the brochure for the Adam's Mark Hotel.

- | | |
|--------------------------|-------------------------|
| 1. Free airport shuttle | 2. Yes, an outdoor pool |
| 3. The Marker, Appleby's | 4. Indianapolis, USA |

Unit 9 Guest Information

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. f | 2. d | 3. h | 4. g |
| 5. a | 6. b | 7. c | 8. e |

B Complete the sentences with the correct word.

- | | | |
|----------------|--------------|----------|
| 1. sightseeing | 2. admission | 3. venue |
| 4. shuttle | 5. directory | |

Reading Comprehension

A Choose the best answer for each question.

1. d 2. b 3. c 4. a

B Choose T for true or F for false.

1. T 2. F 3. T 4. F

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. b 2. e 3. c 4. a 5. d

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. F 2. F 3. T

B Listen again and fill in the blanks.

A: Guest Services Agent B: Hotel Guest

A: Can I help you?

B: I just arrived and need information.

A: Where have you looked?

B: The phone directory, then the Internet.

A: That man is the concierge. It's his job to help you during your stay.

B: Really?

A: Yes, it's a free service for all guests. He may be able to get you some discounted prices.

B: Excellent.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. d 2. c 3. a

B Listen again and fill in the blanks.

A: Concierge B: Hotel Guest

A: Hello, may I help you?

B: Yes, I need some recommendations.

A: What do you like?

B: I enjoy sightseeing, but I hate busy amusement parks.

A: How about a city tour?

B: That sounds fun. What about restaurants? I love Asian food.

A: There's an excellent place called Taste of Asia about two blocks north of the hotel.

B: How nice! I also love museums and ballet.

- A: Well, the art museum is famous. Also, Romeo and Juliet is playing nightly at 7:30 p.m.
 B: Thanks a lot.

Authentic Documents

Complete the following information based on the concierge request form.

- | | | |
|--------------------------------|------------------|-----------------------|
| 1. Dr. Frederick J. Williamson | 2. 90653 | 3. Private tour guide |
| 4. July 9 th | 5. The Producers | 6. Italian |

Unit 10 Guest Check-Out

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. g | 2. b | 3. f | 4. e |
| 5. a | 6. h | 7. d | 8. c |

B Complete the sentences with the correct word or words.

- | | | |
|--------------------------|----------------|------------|
| 1. customary | 2. service tax | 3. receipt |
| 4. continental breakfast | 5. drop box | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. d | 2. a | 3. c | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. T | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. b | 2. e | 3. a | 4. c | 5. d |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. F | 3. T |
|------|------|------|

B Listen again and fill in the blanks.

A: Front Desk Agent **B: Hotel Guest**

A: Good morning. How may I help you?

B: I need to check out. Here is my key card. It's room 314.

- A:** Did you enjoy your stay?
B: Yes. Everything was great. I especially liked the hotel boutique!
A: Did you use anything from the mini-bar?
B: No. I didn't.
A: Are there any other charges to your room?
B: Yes. I made a long-distance phone call and charged dinner to my room.
A: OK, here's your bill. How are you paying today?
B: I'll use my credit card.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. b 3. d

B Listen again and fill in the blanks.

A: Front Desk Agent B: Hotel Guest

- A:** Front Desk.
B: Yes. This is Kevin Borgen in room 510. I need to check out very early in the morning.
A: You can use the drop box to check out.
B: How do I do that?
A: Just put your key card into the drop box located in the lobby.
B: That sounds easy!
A: Do you have any room charges?
B: No, I'm only staying for one night.
A: OK. After we process your outstanding bill, we'll send you a receipt by email.
B: Great!

Authentic Documents

Answer the following questions based on the outstanding hotel bill.

1. Scarlet Rhett Room 101 2. 1 night
 3. Beer, \$8.00 4. \$211.39 USD

Unit 11 Suggesting Restaurants

Vocabulary Preview

A Match the words to the meanings.

1. d 2. f 3. a 4. h
 5. b 6. e 7. c 8. g

B Complete the sentences with the correct word.

1. patronize 2. rating 3. atmosphere
4. fast food 5. improvise

Reading Comprehension**A Choose the best answer for each question.**

1. b 2. a 3. c 4. c

B Choose T for true or F for false.

1. F 2. T 3. F 4. F

Listening and Speaking**WARM-UP****A Match each question with the appropriate response.**

1. c 2. a 3. e 4. b 5. d

DIALOG 1**A Listen to the dialog and choose T for true or F for false.**

1. F 2. F 3. T

B Listen again and fill in the blanks.**A: Concierge****B: Hotel Guest****A:** What can I do for you?**B:** Hello. What's a good restaurant for dinner?**A:** What kind of food are you in the mood for?**B:** We're craving Cajun food.**A:** There are many great Cajun restaurants.**B:** Great!**A:** Also, what's your budget?**B:** Some place not too expensive.**A:** Alright. How about The Bayou?**DIALOG 2****A Listen to the dialog and choose the best answer.**

1. d 2. b 3. a

B Listen again and fill in the blanks.**A: Man****B: Woman****A:** What are you in the mood for?**B:** How about steak and seafood?

- A:** Alright, I found a restaurant rating website. They have ratings, prices, and locations.
- B:** Is there anything for a tight budget?
- A:** Ocean Grill is the cheapest, but it doesn't look nice.
- B:** Are any of them close?
- A:** Captain's Table is a ten-minute walk, but it's expensive.
- B:** Well, it's your birthday. We can spend more money.
- A:** The others have an average rating. Which do you want?
- B:** The second place.
- A:** Sounds good.

Authentic Documents

Answer the following questions based on the restaurant review page.

1. My Cousin Vinney's
2. Fisherman's Wharf
3. Lion Head
4. Centro Panini, Chor Bazaar, Mary Dales, Thyme On 21 Casual Dining
5. 5/27/07
6. Restaurant RatingZ

Unit 12 Ordering

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. c | 2. d | 3. f | 4. h |
| 5. g | 6. a | 7. b | 8. e |

B Complete the sentences with the correct word.

- | | | |
|-------------|--------------|-------------|
| 1. gratuity | 2. entrée | 3. beverage |
| 4. party | 5. maître d' | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. d | 2. a | 3. c | 4. a |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. T | 3. F | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. b 2. e 3. c 4. a 5. d

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. T 2. F 3. F

B Listen again and fill in the blanks.

A: Host B: First Friend C: Second Friend

A: Welcome to Uptown Grill. My name is Joseph, and I'll be your host. Do you have a reservation?

B: Yes, for Joan Andrews.

A: Would you like smoking or non-smoking?

C: Non-smoking, please.

A: How about a window table?

B: Actually, we would rather sit in the corner.

A: That is reserved. How about here?

C: Great.

A: Sarah, your server, will be here soon.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. c 3. d

B Listen again and fill in the blanks.

A: Server B: Man C: Woman

A: Hello, I'll be your server. What beverages would you like?

B: I'll have a beer, and my wife will have orange juice.

A: Great. I'll be back soon.

A: OK, here are your drinks. Would you like any appetizers?

C: Sure. We'd like to have the stuffed mushrooms and the Greek salad.

A: And your entrée?

C: I'd like the pasta primavera, and my husband will have the steak.

A: How would you like the beef prepared?

B: Medium-rare.

A: Excellent! Your appetizers should be out shortly.

Authentic Documents

Answer the following questions based on the menu.

1. \$1.59
2. \$6.67
3. 18 oz. steak
4. After 4 p.m.
5. Angel-hair
6. A choice of fries, pasta salad, or onion rings

Unit 13 Asian Cuisine

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. d | 2. g | 3. a | 4. b |
| 5. h | 6. e | 7. c | 8. f |

B Complete the sentences with the correct word.

- | | | |
|-----------|----------------|-------------|
| 1. palate | 2. liberal | 3. classify |
| 4. origin | 5. predominate | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. c | 2. b | 3. d | 4. d |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. F | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. b | 2. d | 3. c | 4. a | 5. e |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. T | 2. F | 3. F |
|------|------|------|

B Listen again and fill in the blanks.

A: First Chef **B: Second Chef**

A: George, which Asian cuisine do you like best?

B: Korean. The flavors are very strong.

A: I disagree. I prefer Cantonese. It's healthier.

B: Yeah, and it's easy to prepare. Have you ever prepared a Japanese meal?

A: Yes, it was difficult.

B: What should we prepare today? Thai or Vietnamese?

A: They both sound great, but I prefer Thai curries.

B: Good choice.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. a 3. b

B Listen again and fill in the blanks.

A: Sandy

B: Oliver

C: Tracey

A: Hey, Oliver and Tracey, where should we go for dinner?

B: Hi, Sandy. I'm craving Asian food.

C: What type?

A: How about Korean?

B: No way! Garlic and hot peppers make me sick. How about Japanese? I would love some sashimi and sake.

C: It's too expensive. How about that Chinese buffet on Elm Street?

A: Great! You can get Cantonese, Hunan, and Szechuan cuisine there.

C: Cool. I'll try some Szechuan.

B: I'm going to have Cantonese. It's not as spicy.

A: I'm going to try everything!

Authentic Documents

Answer the following questions based on the recipe above.

1. Honey Lemon Chicken
2. Wheat noodles, soy sauce, broccoli, lemon juice, honey, hoisin sauce, canola or peanut oil, chicken breast fillets, celery, red pepper, almonds, ginger, chicken stock, cornstarch, water
3. Shrimp, scallops, or fish
4. Bed of noodles
5. Broccoli, red pepper, celery
6. Two cloves, minced

Unit 14 American Cuisine

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. g | 2. e | 3. b | 4. h |
| 5. c | 6. a | 7. d | 8. f |

B Complete the sentences with the correct word.

1. Creole 2. Americanized 3. Culinary
4. ethnic 5. fusion

Reading Comprehension

A Choose the best answer for each question.

1. c 2. d 3. a 4. b

B Choose T for true or F for false.

1. F 2. F 3. T 4. F

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. c 2. a 3. e 4. d 5. b

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. T 2. F 3. F

B Listen again and fill in the blanks.

A: First Student B: Second Student

A: I agree with our professor. I don't think that American food is a real cuisine.

B: Why?

A: It's a mix from other countries.

B: The dishes have completely changed.

A: I still think that a true cuisine should create original dishes without borrowing from others.

B: Let's take a taste challenge. We can compare different American restaurants.

A: I won't change my mind.

B: Let's try.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. b 3. c

B Listen again and fill in the blanks.

A: First Worker B: Second Worker

A: Hey, where should we eat?

B: American food is all they have around here. We can go to Burger Time, which is fast food, or Cowboy Juan's.

- A:** I wanted Asian, but Tex-Mex sounds great.
B: Really? We don't have much time.
A: Yeah, but I hate fast food. It's full of salt and fat.
B: I know, but it tastes so good!
A: Cowboy Juan's has vegetables.
B: Maybe they have burgers at Cowboy Juan's.
A: They do.
B: OK, but we have to be back soon!

Authentic Documents

Answer the following questions based on the recipe.

- | | | |
|-------------------------|---------------------|-----------|
| 1. Grandmom's Apple Pie | 2. Apples | 3. A dash |
| 4. Peel and slice | 5. 50 to 60 minutes | 6. Eight |

Unit 15 Buffets and Brunches

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. g | 2. a | 3. h | 4. b |
| 5. c | 6. d | 7. e | 8. f |

B Complete the sentences with the correct word.

- | | | |
|-------------|---------------|-------------|
| 1. famished | 2. infinite | 3. pathogen |
| 4. platter | 5. scrutinize | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. a | 2. c | 3. b | 4. a |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. F | 3. T | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. e | 3. a | 4. b | 5. d |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. F 2. F 3. T

B Listen again and fill in the blanks.

A: First Student

B: Second Student

A: How about lunch?

B: We should have eaten breakfast.

A: I was thinking of that all-you-can-eat Chinese buffet. Friends said it was great!

B: No way. People got sick there.

A: Really? How about the Indian buffet?

B: Great! There are so many great dishes.

A: I know. This way, we can try a lot of different dishes all for one price.

B: Let's go!

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. c 3. d

B Listen again and fill in the blanks.

A: Father

B: Son

A: Are you hungry? Church took a long time.

B: I'm famished. We only had a banana for breakfast.

A: Let's go to the Sunset Hotel's famous Sunday Brunch.

B: I love brunches. Especially when they have special chefs make fresh omelets and waffles.
I'm really getting hungry. How much is it?

A: It's \$15.75 for adults, and \$10 for children under ten.

B: Under ten! Aw, too bad I'm 11.

A: It's no problem.

B: We're going to eat a lot of food!

Authentic Documents

Answer the following questions based on the buffet menu.

- 3
- A minimum of 35
- Scrambled eggs, bacon, hash browns, Danish, muffins, pasta primavera, fresh fruit, coffee, tea
- \$12.99 + tax + gratuity
- Orange juice, coffee, or tea
- 6

Unit 16 City Tours

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. c | 2. e | 3. h | 4. a |
| 5. g | 6. b | 7. d | 8. f |

B Complete the sentences with the correct word.

- | | | |
|----------------|----------------|--------------|
| 1. translation | 2. prearranged | 3. chauffeur |
| 4. landmark | 5. route | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. c | 2. a | 3. b | 4. b |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. F | 3. F | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. e | 3. b | 4. a | 5. d |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. T | 3. T |
|------|------|------|

B Listen again and fill in the blanks.

A: First Friend

B: Second Friend

A: Hey, look at these tour brochures.

B: I want to see local culture, like handmade art.

A: Me, too. And famous landmarks.

B: Tours "R" Us seems to focus on attractions like the zoo.

A: No, thanks. Adventure Tours has a half-day tour that goes to cultural attractions and shops with local handicrafts.

B: Perfect!

A: I agree.

B: Let's ask the conciierge more about it.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. d 3. a

B Listen again and fill in the blanks.

A: Hotel Patron B: Concierge

A: Hello. Does this hotel have a city tour for guests?

B: Yes, it does.

A: Good. When does it start, and how long does it last?

B: It starts at 8:30 a.m. and it's a full day tour.

A: What is the tour route?

B: Here is our brochure.

A: Wow! Your tour stops at all of the places that I wanted to see. How much is it?

B: It's \$25.75 for guests and \$33 for the general public.

A: I'd like to go.

B: Great.

Authentic Documents

Answer the following questions based on the city tour brochure.

1. 10:30 2. Kilkenny Castle
3. 13 4. www.irishcitytours.com

Unit 17

Museums and Entertainment

Vocabulary Preview

A Match the words to the meanings.

1. f 2. h 3. d 4. a
5. b 6. e 7. c 8. g

B Complete the sentences with the correct word.

1. peak 2. excursion 3. exhibit
4. virtual 5. prohibit

Reading Comprehension

A Choose the best answer for each question.

1. b 2. a 3. d 4. a

B Choose T for true or F for false.

1. F 2. T 3. F 4. F

Listening and Speaking**WARM-UP****A Match each question with the appropriate response.**

1. d 2. a 3. c 4. e 5. b

DIALOG 1**A Listen to the dialog and choose T for true or F for false.**

1. T 2. F 3. F

B Listen again and fill in the blanks.

A: Tourist Information Employee B: Tourist

A: Centerville Tourist Information.

B: Hi. I would like information about local museums.

A: Well, we have four museums.

B: OK.

A: We have the Museum of Natural History and the Science Center.

B: Do you have anything outdoors?

A: We have a zoo and Old Town Square, an outdoor museum about the 1920s.

B: I think I'll go to the zoo.

A: Enjoy!

DIALOG 2**A Listen to the dialog and choose the best answer.**

1. d 2. b 3. b

B Listen again and fill in the blanks.

A: First Friend B: Second Friend

A: Look at these great brochures the concierge gave me! They describe things to do in the city.

B: I heard that there's an excellent art gallery and National Sports Museum.

A: Cool. They also have a Major League Soccer team here.

B: Let's do cultural things on Monday.

A: Then, we can go to the soccer game on Wednesday evening. What about the weekend?

B: We could go skydiving on Saturday.

A: That's crazy!

B: Come on! You'll love it!

Authentic Documents

Answer the following questions based on the museum brochure.

1. <http://www.lenape.org>
2. 12:00 p.m. - 4:00 p.m.
3. 2825 Fish Hatchery Rd., Allentown, PA 18103
4. American Indian artifacts
5. 610-797-2121
6. Three

Unit 18 Conferences

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. b | 2. h | 3. a | 4. f |
| 5. c | 6. d | 7. e | 8. g |

B Complete the sentences with the correct word or words.

- | | | |
|----------------|--------------------|------------|
| 1. abstract | 2. catering | 3. convene |
| 4. prospective | 5. keynote speaker | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. c | 2. b | 3. d | 4. d |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. F | 3. T | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. a | 3. d | 4. e | 5. b |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. F | 3. T |
|------|------|------|

B Listen again and fill in the blanks.**A: First Colleague****B: Second Colleague****A:** How's your lunch, Grant?**B:** Hi, Zach. Sorry, I didn't see you. I was reading this conference brochure.**A:** Which conference?**B:** The International Conference on the Environment.**A:** Where and when is it being held?**B:** It's this July in Shanghai, China.**A:** China! Wow! Who's the keynote speaker?**B:** Dr. William Townsend.**A:** I think I'll go.**DIALOG 2****A Listen to the dialog and choose the best answer.**

1. a

2. c

3. b

B Listen again and fill in the blanks.**A: Man****B: Woman****A:** Hello, Dr. Watts. I was expecting to see you here. I noticed your abstract in the conference program.**B:** Hi, Phillip. Congratulations on being chosen as the keynote speaker.**A:** Thank you.**B:** What's your topic?**A:** I'm speaking about nanotechnology.**B:** When?**A:** Tomorrow at 10 a.m. By the way, how do you like this city? Have you been to Buenos Aires before?**B:** No, I haven't, but the committee sent me a great conference brochure.**A:** Would you like to do a tour together?**B:** That sounds great.**Authentic Documents****Answer the following questions based on the conference schedule.**

1. Four

2. 9:00 a.m., 4:15 p.m.

3. 2:30 p.m.

4. 2:15

5. Pre-register on the Internet

6. A technical conference

Unit 19 New York City

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. f | 2. c | 3. h | 4. a |
| 5. d | 6. g | 7. b | 8. e |

B Complete the sentences with the correct word or words.

- | | | |
|-----------------------|---------------|------------|
| 1. skyscraper | 2. plethora | 3. brusque |
| 4. blue-plate special | 5. shopaholic | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. c | 2. d | 3. a | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. F | 3. T | 4. T |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. a | 3. d | 4. b | 5. e |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. T | 3. T |
|------|------|------|

B Listen again and fill in the blanks.

A: Tourist

B: New Yorker

A: Excuse me. Where is the Bronx Zoo?

B: Take Subway number five and get off at East Tremont Ave.

A: Is it close to the subway?

B: You'll walk about two blocks. But since we're in Manhattan, take the Bronx Trolley.

A: What's that?

B: It's a trolley that picks up tourists in Manhattan and takes them to The Bronx.

A: How much is it?

B: It's free!

DIALOG 2**A Listen to the dialog and choose the best answer.**

1. c 2. a 3. d

B Listen again and fill in the blanks.

A: First Tourist B: Second Tourist

A: I'm tired!

B: We've been shopping since ten a.m.!

A: Are you getting hungry yet?

B: Yeah. There are so many choices!

A: What are you in the mood for?

B: Well, New York is well-known for Italian cuisine. What about pasta?

A: I want something spicier. Do you like Indian food?

B: I love it! Let's do that.

A: What time?

B: How about eight o'clock? Then, we can go for a drink and some dancing.

A: Cool!

Authentic Documents**Answer the following questions based on the New York City Train #1 timetable.**

1. Yes
2. If you are 65 years or older; if you have a disability
3. From the Bronx to Manhattan
4. 72 St Broadway, 66 St Lincoln Center / Broadway, 34 St Penn Station / 7 Avenue

Unit 20 London

Vocabulary Preview**A Match the words to the meanings.**

- | | | | |
|------|------|------|------|
| 1. g | 2. d | 3. a | 4. f |
| 5. b | 6. h | 7. e | 8. c |

B Complete the sentences with the correct word.

- | | | |
|---------------|-------------|--------------|
| 1. Parliament | 2. carnival | 3. Execution |
| 4. royalty | 5. steelpan | |

Reading Comprehension

A Choose the best answer for each question.

1. d 2. c 3. a 4. b

B Choose T for true or F for false.

1. T 2. T 3. F 4. F

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. b 2. d 3. a 4. e 5. c

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. T 2. T 3. F

B Listen again and fill in the blanks.

A: Tour Guide B: Tourist

A: Welcome aboard Double-Decker Tours.

B: How long is the tour?

A: About six hours. Plus, we'll explore Camden Market.

B: Great! What will we see?

A: We'll see Buckingham Palace, Big Ben, London Bridge, St. Paul's Cathedral, The Tower of London, and Westminster Abbey.

B: Wow!

A: I'll be commenting throughout the tour, so you'll know what everything is.

B: Thanks.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. c 2. c 3. d

B Listen again and fill in the blanks.

A: Husband B: Wife

A: What do you want to do in London?

B: We should take a tour.

A: OK, let's decide on a tour and then spend a couple of days on our own.

B: I agree. How about taking The London Duck Tour? It's a tour by road and water.

A: Let's do it!

B: Then tomorrow, we can go to Madam Tussaud's.

A: What is that?

B: It's a famous wax museum with figures of famous stars, including Oprah Winfrey!

A: Sounds like fun.

Authentic Documents

Answer the following questions based on the tourist map of London.

1. Piccadilly Circus
2. The Houses of Parliament
3. Victoria Station
4. Next to the Natural History Museum, or between the Science Museum and the Natural History Museum

Unit 21 Sydney

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. h | 2. a | 3. e | 4. f |
| 5. b | 6. d | 7. g | 8. c |

B Complete the sentences with the correct word or words.

- | | | |
|----------------------|------------|-----------|
| 1. winery | 2. summit | 3. safari |
| 4. extreme adventure | 5. bargain | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. a | 2. c | 3. d | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. T | 3. T | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. b | 2. c | 3. a | 4. e | 5. d |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. T | 3. F |
|------|------|------|

B Listen again and fill in the blanks.

A: Tour Operator

B: Tourist

A: G'day, mate! Which tour are you interested in today?

B: Well, I have a lot of time and want to see all of the Sydney Harbor.

A: The Harbor Hop is perfect.

B: Great! What kind of boat do you use?

A: You'll ride in the OzJet.

B: How fast does it go?

A: It has a 700 horse power jet.

B: Wow!

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. c 3. d

B Listen again and fill in the blanks.

A: Customer Service Representative

B: Tourist

A: Sydney Opera House. How may I help you?

B: Hello. I need some information about taking a tour of the Opera House.

A: Certainly. We offer a choice of three guided tours to suit your needs.

B: Do you have a foreign language tour? My mother will be with us, and she doesn't understand English.

A: What language would you like the tour in?

B: Korean, please.

A: Fine. How about Thursday morning at 10:00 a.m.?

B: That's perfect!

Authentic Documents

Answer the following questions based on the pages from a Sydney tourism book.

1. Dawn, day, twilight, and at night 2. By phone or online
3. Yes 4. 9 a.m. to 10 p.m. 5. Aquarium Pier, Darling Harbour

Unit 22 Beijing

Vocabulary Preview

A Match the words to the meanings.

1. c 2. d 3. h 4. a
5. g 6. b 7. f 8. e

B Complete the sentences with the correct word.

1. revolution 2. Dynasty 3. ancient
4. preserve 5. archaeological

Reading Comprehension**A Choose the best answer for each question.**

1. b 2. a 3. d 4. a

B Choose T for true or F for false.

1. T 2. F 3. T 4. F

Listening and Speaking**WARM-UP****A Match each question with the appropriate response.**

1. c 2. d 3. a 4. e 5. b

DIALOG 1**A Listen to the dialog and choose T for true or F for false.**

1. F 2. F 3. T

B Listen again and fill in the blanks.**A: Woman****B: Man****A:** I've always wanted to see a live giant panda.**B:** Me, too.**A:** The zoo has both giant pandas and small red pandas.**B:** Did you bring the camera?**A:** Yes. I want to stay all day.**B:** Well, they're only open until 6:00 p.m.**A:** Oh, look! It's feeding time.**B:** I can't believe that they eat so much bamboo.**DIALOG 2****A Listen to the dialog and choose the best answer.**

1. b 2. a 3. a

B Listen again and fill in the blanks.**A: Tourist****B: Local****A:** Excuse me. Do you speak English?**B:** Yes.**A:** What's the best way to get around Beijing?

B: Where do you want to go?

A: I want to see The Forbidden City, The Summer Palace, Tiananmen Square, and the National Museum.

B: That's a lot! A taxi is best.

A: OK. Do you have any tips?

B: Yes. Smaller taxis are cheaper, but drivers in larger taxis are more careful.

A: Great. Do all taxis have meters?

B: Yes. Always use one with a meter.

A: Thanks so much.

Authentic Documents

Answer the following questions based on the Beijing tour brochure.

1. At the Beijing airport
2. On day three of the tour
3. Western-style
4. Visit the Summer Palace, the Lama Temple, and the Beijing Zoo
5. The tour company; it's included in the tour price

Unit 23 Cape Town

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. h | 2. a | 3. d | 4. f |
| 5. b | 6. e | 7. g | 8. c |

B Complete the sentences with the correct word.

- | | | |
|----------------|--------------|--------------|
| 1. tranquility | 2. abseil | 3. sanctuary |
| 4. native | 5. panoramic | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. d | 2. d | 3. a | 4. d |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. F | 2. T | 3. T | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

1. a 2. e 3. b 4. d 5. c

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

1. T 2. T 3. F

B Listen again and fill in the blanks.

A: Tour Guide

B: Tourist

A: Welcome to Cape Town Botanical Gardens.

B: How long is the tour?

A: It's about three hours, Afterwards, you can enjoy a picnic in the gardens.

B: Great! What will we see?

A: We're going to see a variety of native South African plant life.

B: Wonderful!

A: You'll also see birds, squirrels, insects, and butterflies.

B: It sounds so relaxing.

DIALOG 2

A Listen to the dialog and choose the best answer.

1. b 2. a 3. d

B Listen again and fill in the blanks.

A: First Tourist

B: Second Tourist

A: I'm so sore!

B: Yeah, so am I. But I'm glad that we hiked up Table Mountain instead of taking the cable car.

A: Me, too.

B: What do you want to do now?

A: How about some nightlife?

B: Let's check out some clubs.

A: Any suggestions?

B: We could try Long Street. Or we can try the Planet Bar for champagne and caviar!

A: No way! I can't stand caviar! How about Long Street for a beer, and then we can see how things go?

Authentic Documents

Answer the following questions based on the Cape Town tour advertisement.

1. 1999
2. 2,285
3. Mount Nelson Hotel, deluxe accommodation
4. A half-day visit
5. Yes, round-trip transatlantic service to Cape Town

Unit 24 Rio de Janeiro

Vocabulary Preview

A Match the words to the meanings.

- | | | | |
|------|------|------|------|
| 1. e | 2. a | 3. g | 4. c |
| 5. b | 6. h | 7. d | 8. f |

B Complete the sentences with the correct word or words.

- | | | |
|---------------|---------------|--------------|
| 1. eye candy | 2. percussion | 3. entourage |
| 4. contagious | 5. troupe | |

Reading Comprehension

A Choose the best answer for each question.

- | | | | |
|------|------|------|------|
| 1. b | 2. d | 3. a | 4. c |
|------|------|------|------|

B Choose T for true or F for false.

- | | | | |
|------|------|------|------|
| 1. T | 2. T | 3. F | 4. F |
|------|------|------|------|

Listening and Speaking

WARM-UP

A Match each question with the appropriate response.

- | | | | | |
|------|------|------|------|------|
| 1. c | 2. a | 3. d | 4. b | 5. e |
|------|------|------|------|------|

DIALOG 1

A Listen to the dialog and choose T for true or F for false.

- | | | |
|------|------|------|
| 1. F | 2. T | 3. F |
|------|------|------|

B Listen again and fill in the blanks.**A: Tourist Information Representative B: Tourist****A:** Tourist Information.**B:** Hello. I'm interested in Carnival.**A:** This year, Carnival starts on Saturday, February 2nd.**B:** How long does it run?**A:** It's a four-day event.**B:** Do I need to buy tickets?**A:** Yes. The Samba Parade and the Costume Competition are very popular.**B:** Where can I get them?**A:** The best way is online.**B:** Thanks.**DIALOG 2****A Listen to the dialog and choose the best answer.**

1. c 2. d 3. d

B Listen again and fill in the blanks.**A: First Tourist B: Second Tourist****A:** Did you book our flight to Rio?**B:** Yes. We're leaving on Friday, February 1st.**A:** Great!**B:** I really want to go to the Samba Parade. Did you get our tickets?**A:** Yeah, I bought them online about a month ago. Did you make hotel reservations for the Copacabana Beach Palace?**B:** Yes.**A:** There's a lot of free entertainment on the streets. We can listen to street bands, go to street dances, and watch the Sambadromo rehearsals.**B:** Let's take lots of pictures!**Authentic Documents****Answer the following questions based on the Carnival in Rio packages request form.**

1. Atlanta, USA 2. 5 nights 3. Luxury
4. Copa Sul 5. No 6. Yes, he wants to purchase tickets.

